

*“Adherence to therapy, one of the biggest challenges in the field of Osteoporosis”*



- Prof Dr Willem F Lems, **February 16th, 2023.**
- Amsterdam University medical centre, location VUmc and Reade
- Department of Rheumatology, (EULAR Center of Excellence),
- Amsterdam, the Netherlands

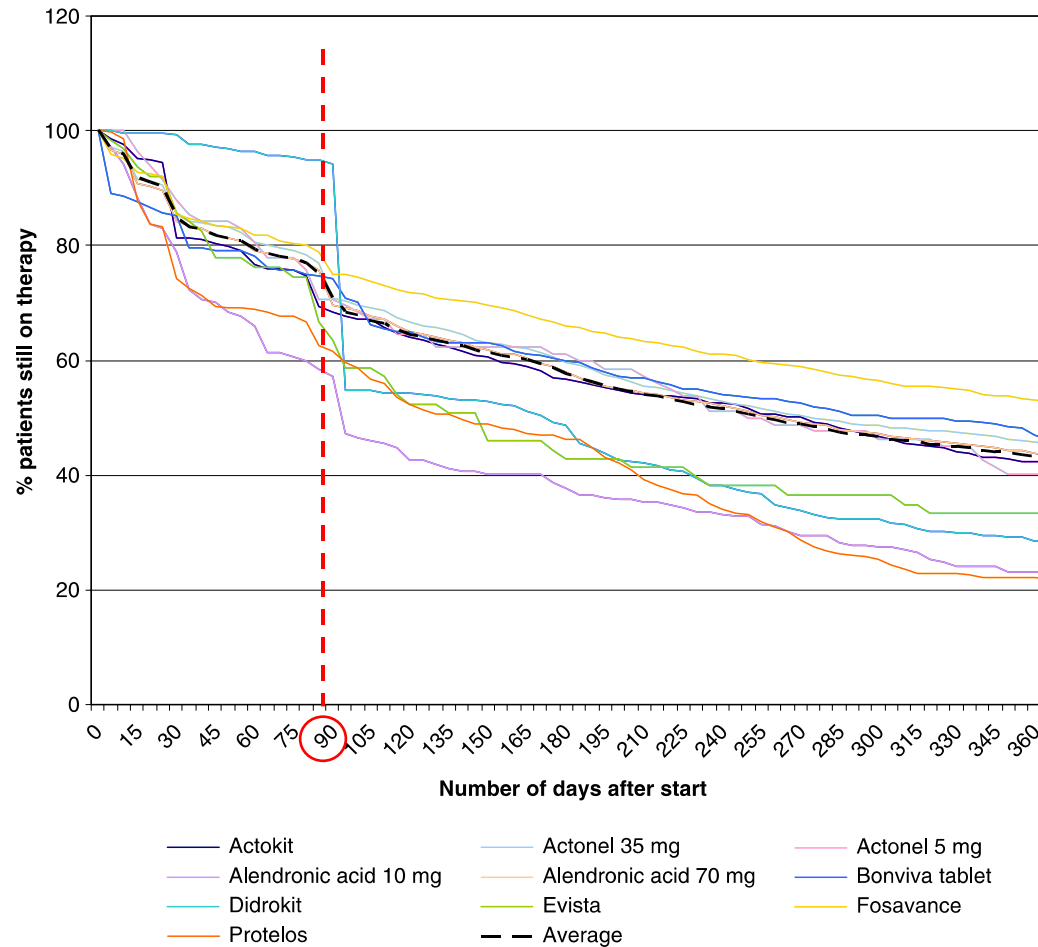
# Why monitoring matters?



- Suboptimal adherence in osteoporotic patients with oral bisphosphonates;
- Suboptimal adherence in osteoporotic patients with parenteral drugs;
- Reasons/mechanisms for non-adherence;
- Effects of BMD measurement and of Bone Turnover Markers on adherence;
- Some experiments with positive effects on adherence.

# Approximately 30% of patients in NL stop taking their osteoporotic tablets within three months after start !

**Fig. 3** 12 months' persistence (%) of oral osteoporosis medication



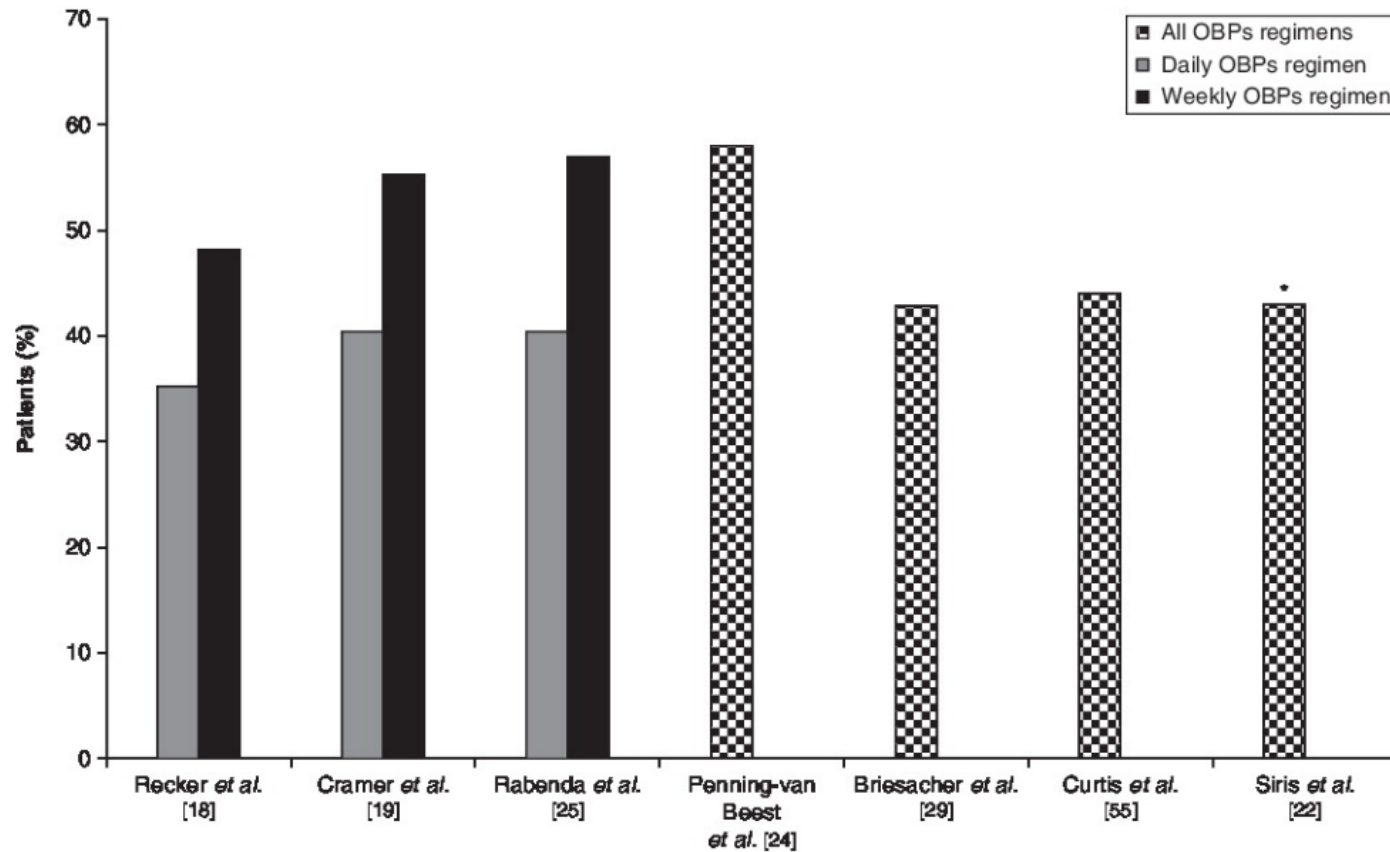
**57% of patients stop taking their tablets within one year!**

## Poor adherence to oral bisphosphonate treatment and its consequences: a review of the evidence

Véronique Rabenda<sup>1</sup>, Michaël Hilgsmann, Jean-Yves Reginster

Figure 2 of 2

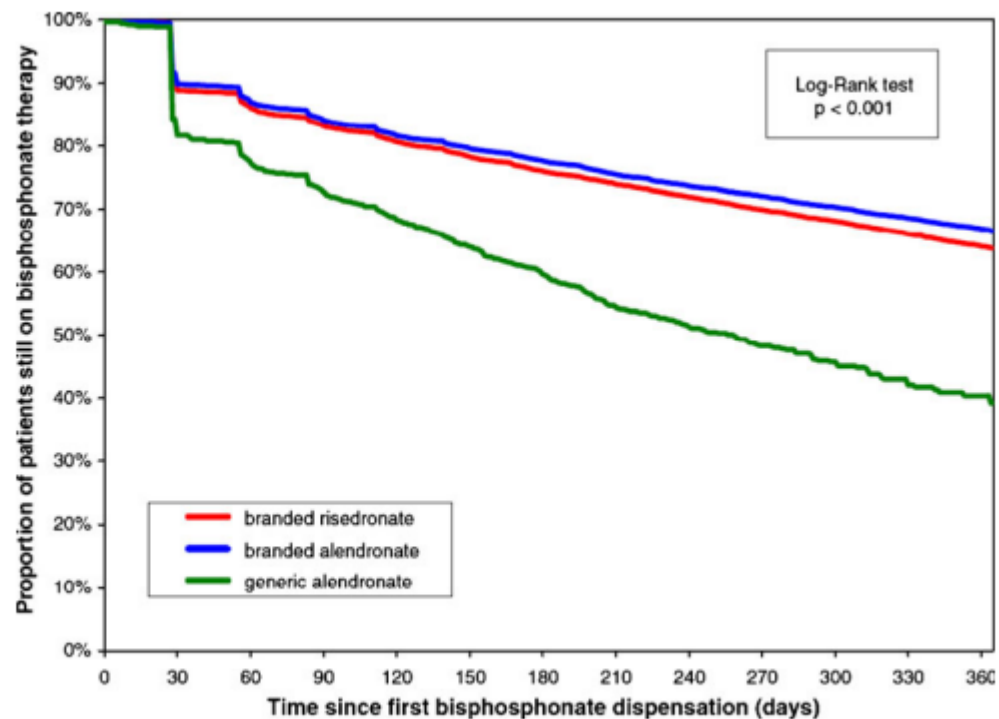
Figure 2. Proportion of patients with adequate compliance (MPR  $\geq$  80%) at 12 months. Proportion of patients with adequate compliance (MPR  $\geq$  80%) at 24 months. MPR: Medication possession ratio; OBP: Oral bisphosphonates.



## A reappraisal of generic bisphosphonates in osteoporosis

J. A. Kanis · J.-Y. Reginster · J.-M. Kaufman ·  
J.-D. Ringe · J. D. Adachi · M. Hilgsmann · R. Rizzoli ·  
C. Cooper

**Fig. 3** Kaplan–Meier curves for the risk of early discontinuation during the year following index date (first dispensation of bisphosphonate) [48] with kind permission from Springer Science + Business Media BV

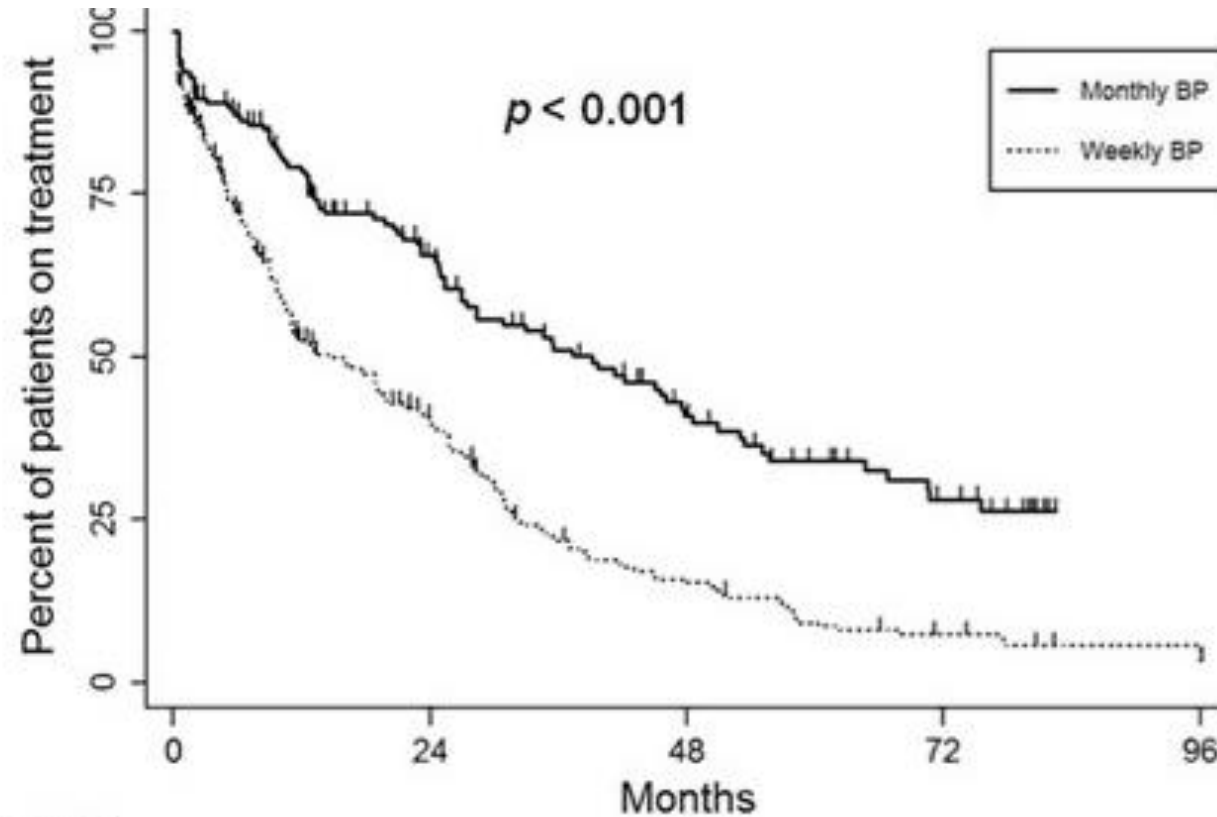




# Compliance and persistence with oral bisphosphonates for the treatment of osteoporosis in female patients with rheumatoid arthritis

Ji-Heh Park<sup>1</sup>, Eun-Kyoung Park<sup>1</sup>, Dong-Wan Koo<sup>2</sup>, Shinwon Lee<sup>3</sup>, Sun-Hee Lee<sup>3</sup>, Geun-Tae Kim<sup>4</sup> and Seung-Geun Lee<sup>1\*</sup>

**a**



Number at risk

Monthly BP	158	78	38	18	0
Weekly BP	238	75	26	10	5

## BMJ Open Real-world persistence and adherence with oral bisphosphonates for osteoporosis: a systematic review

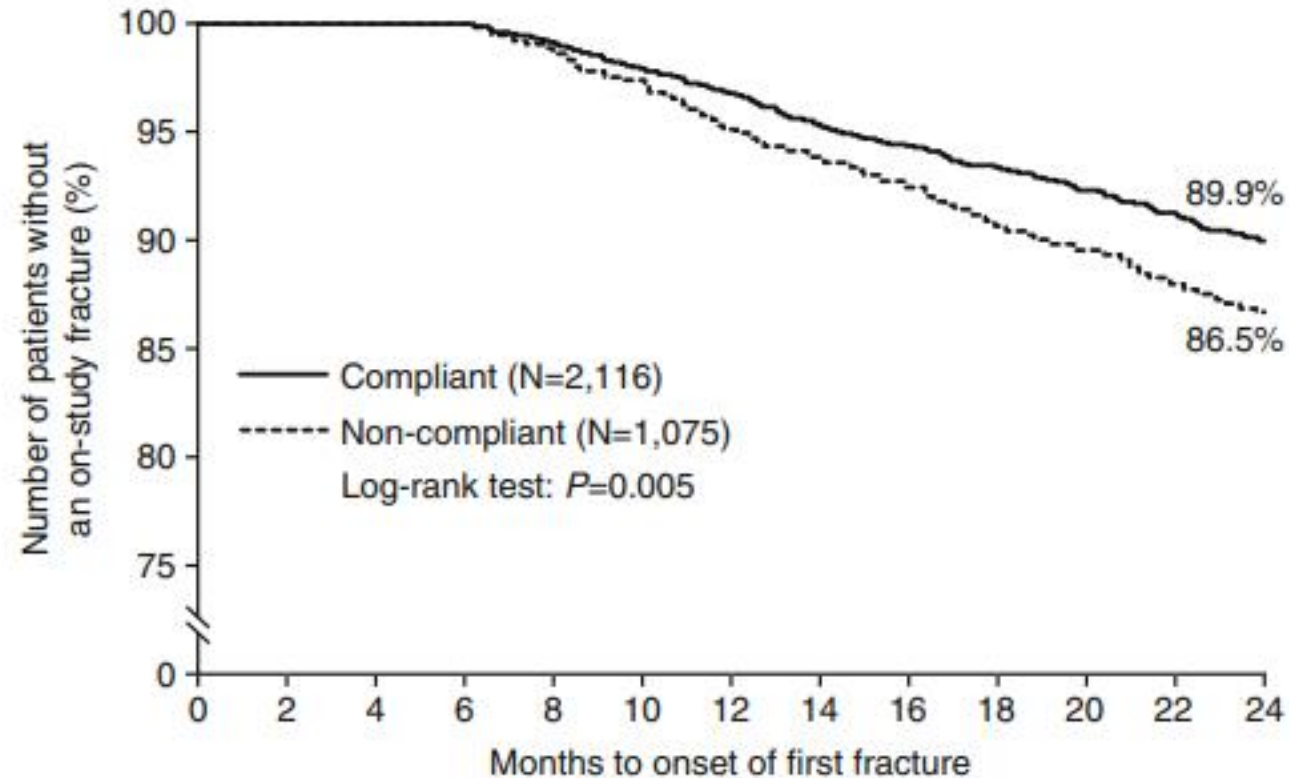
F Fatoye, P Smith, T Gebrye, G Yeowell

- Review based on 89 observational studies from 15 different countries;
- Calculation of persistence and adherence were heterogeneous, so no meta-analysis was possible;

Period with Persistence of Oral Bisphosphonates	Percentages Persistence in Different Studies
- 6 months	34.8% to 71.3%
- 12 months	17.7% to 74.8%
- 24 months	12.9% to 72%
- 36-60 months	No data presented

### GRAND: the German retrospective cohort analysis on compliance and persistence and the associated risk of fractures in osteoporotic women treated with oral bisphosphonates

P. Hadji · V. Claus · V. Ziller · M. Intorcchia · K. Kostev ·



**Fig. 4** Kaplan–Meier analysis of compliant vs. non-compliant patients excluding from the analysis of treatment outcome all fractures up to 6 months after initiation of therapy



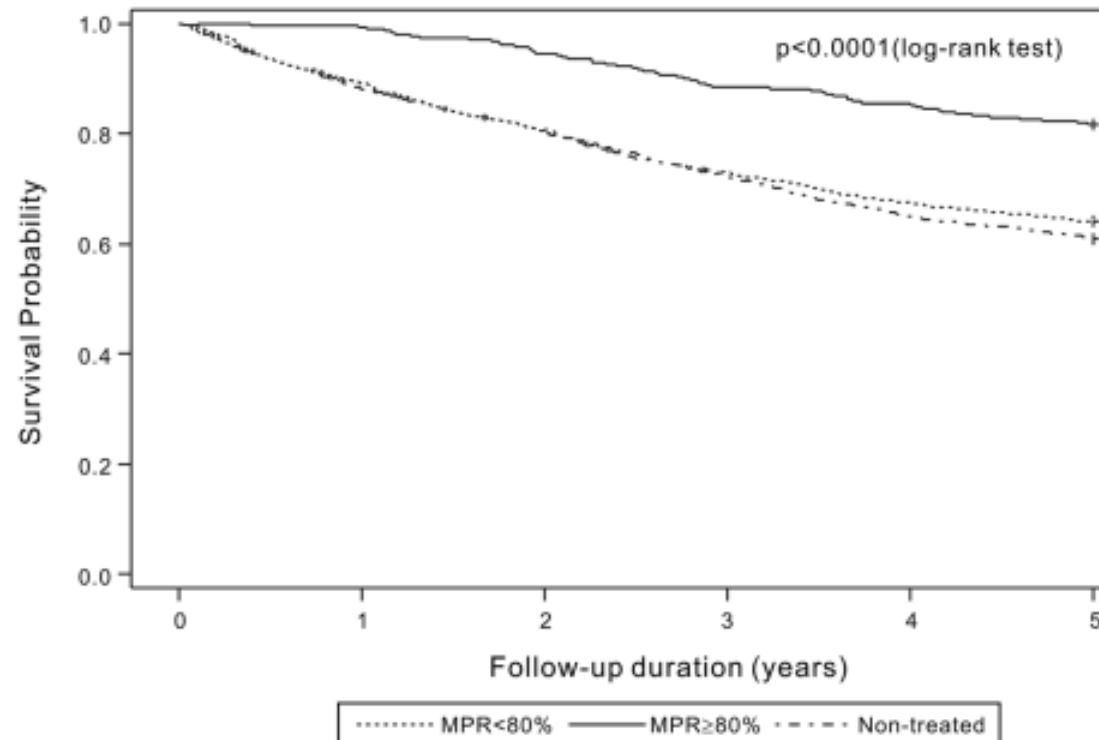
RESEARCH ARTICLE

Open Access

## Adherence to anti-osteoporosis medication associated with lower mortality following hip fracture in older adults: a nationwide propensity score-matched cohort study

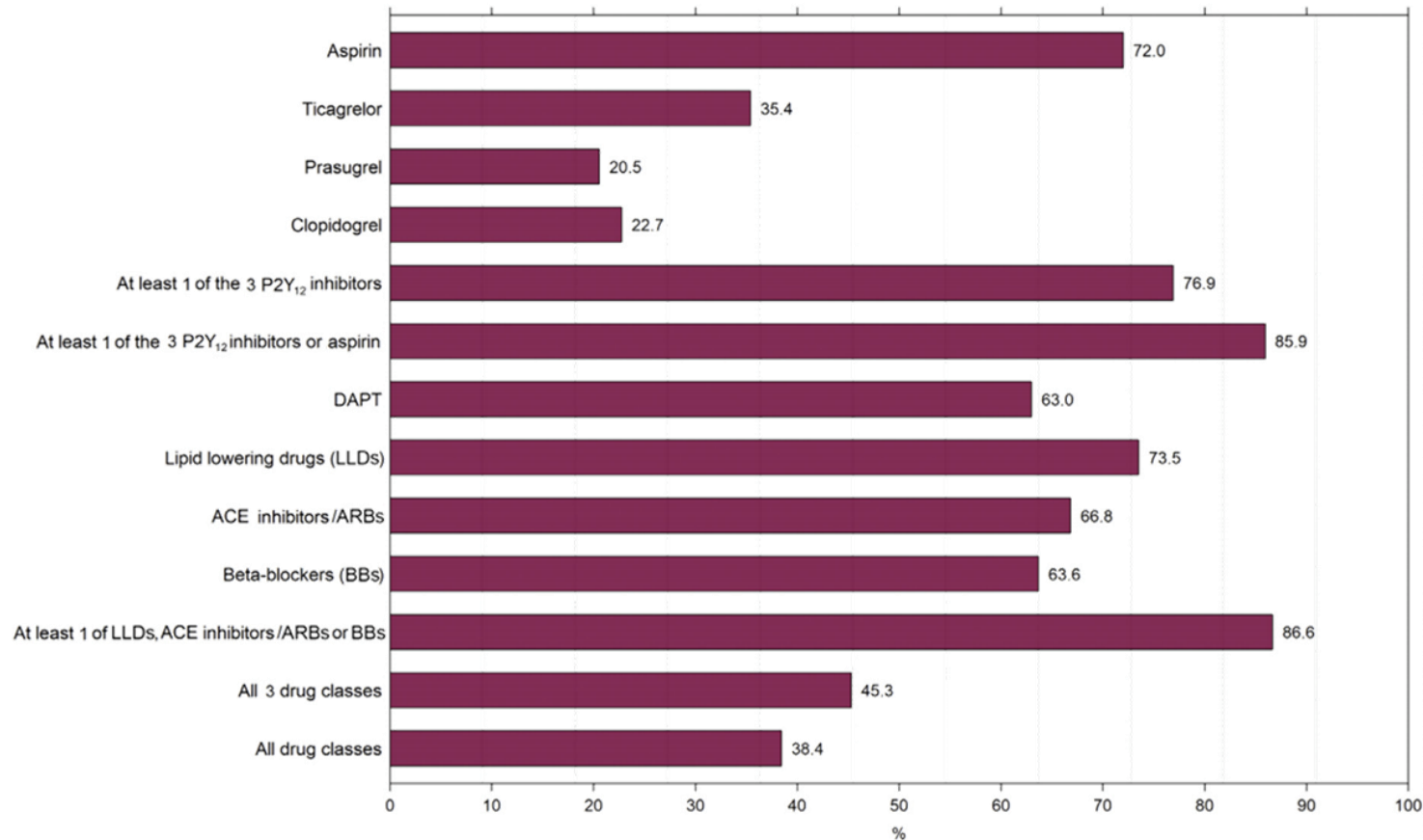


Shan-Fu Yu<sup>1,2</sup>, Jur-Shan Cheng<sup>3</sup>, Ying-Chou Chen<sup>1,2</sup>, Jia-Feng Chen<sup>1,2</sup>, Chung-Yuan Hsu<sup>1,2</sup>, Han-Ming Lai<sup>1,2</sup>, Chi-Hua Ko<sup>1,2</sup>, Wen-Chan Chiu<sup>1,2</sup>, Yu-Jih Su<sup>1,2</sup> and Tien-Tsai Cheng<sup>1,2\*</sup>



**Fig. 3** Kaplan-Meier curve of total mortality showing a comparison between patients with good adherence, non-adherence, and non-treated patients. Patients with good adherence showed the lowest risk of all-cause mortality (log-rank test,  $p < 0.001$ )

# Adherence after MI



Poor adherence is a problem for other long-term drugs for prevention as well.

Figure. 1. Use of medication within 30 days after discharge in patients with myocardial infarction. ACE = angiotensin-converting enzyme; ARBs = angiotensin receptor blockers; BBs = beta-blockers; DAPT = dual antiplatelet therapy; LLDs = lipid-lowering drugs.

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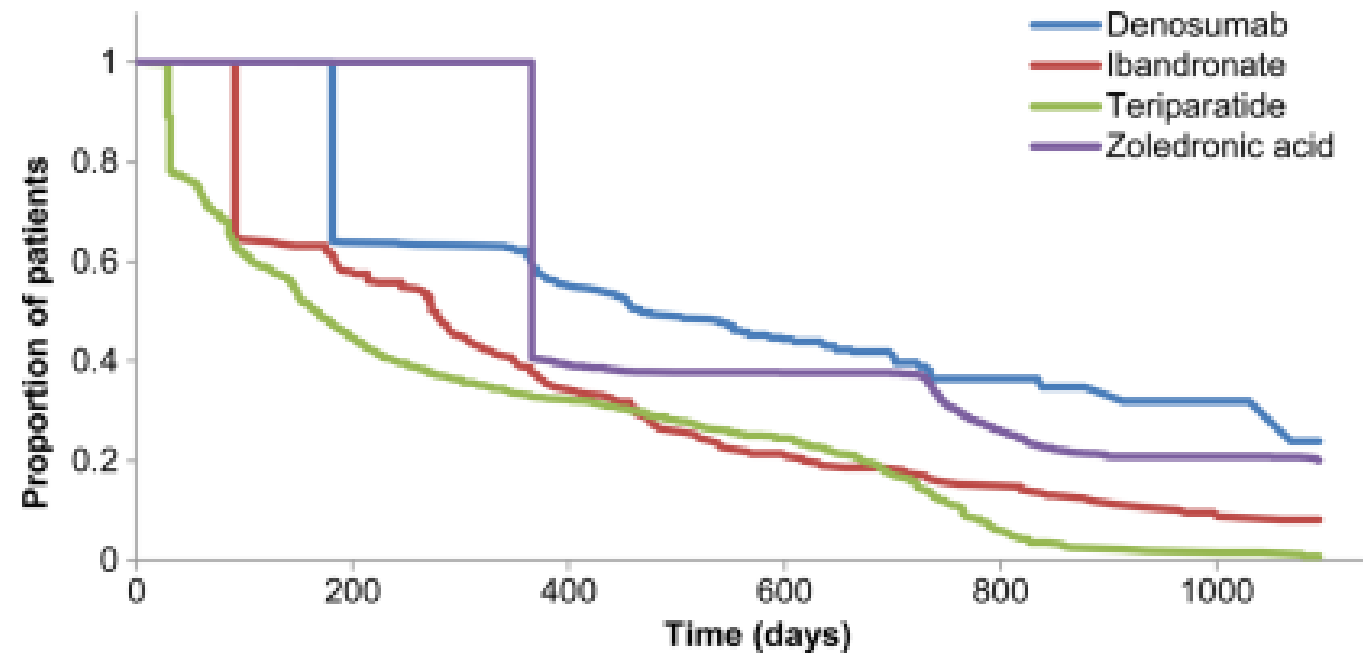
## Frequency of discontinuation of injectable osteoporosis therapies in US patients over 2 years

A. Modi<sup>1</sup> · S. Sajjan<sup>1</sup> · R. Insinga<sup>1</sup> · J. Weaver<sup>1</sup> · E. M. Lewiecki<sup>2</sup> · S. T. Harris<sup>3</sup>

Osteoporos Int (2017) 28:1355–1363

1361

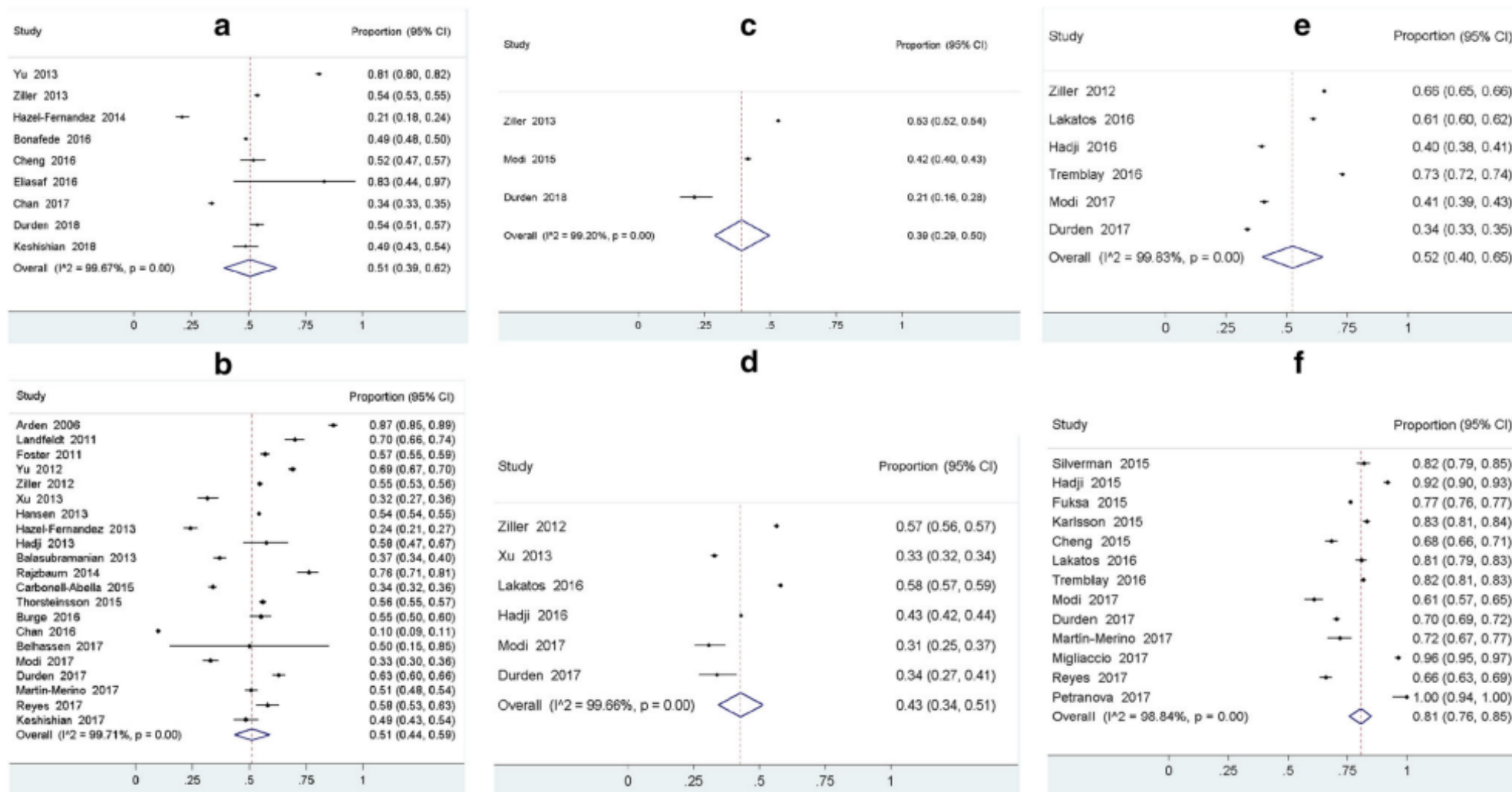
**Fig. 3** Proportion of patients remaining on the prescribed injectable osteoporosis therapy. Data was obtained from Kaplan–Meier survival analyses, where survival was equivalent to remaining on the prescribed therapy





Persistence and adherence to parenteral osteoporosis therapies:  
 a systematic review

G. Koller<sup>1</sup> · V. Goetz<sup>1</sup> · B. Vandermeer<sup>2</sup> · J. Homik<sup>1</sup> · F. A. McAlister<sup>3</sup> · D. Kendler<sup>4</sup> · C. Ye<sup>1</sup>



**Fig. 2** Forest plots summarizing **a** teriparatide 12-month adherence, **b** teriparatide 12-month persistence, **c** ibandronate 12-month adherence, **d** ibandronate 12-month persistence, **e** zoledronic acid 2nd dose persistence, and **f** denosumab 2nd dose persistence

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- **Reasons/mechanisms for non-adherence;**
- Effects of BMD-measurement and of Bone Turnover Markers on adherence;
- Some experiments with positive effects on adherence.

# Reasons for non-adherence are numerous and multidimensional

- Patient-related: misconception about osteoporosis (“traumatic fracture”, lack of insight in high risk for future fractures), fear for side-effects, preferring healthy life style above drugs;
- Physician related: also misconception about osteoporosis (!), too busy with other items;
- Therapy related: side-effects, complex intake regimens (daily versus oral bisphosphonates);
- Condition-related: polypharmacy, upper GI-diseases and GI-complaints;
- Health-system related: costs, but also care under different specialties (hospital specialist and general practitioner)



# Why monitoring matters?

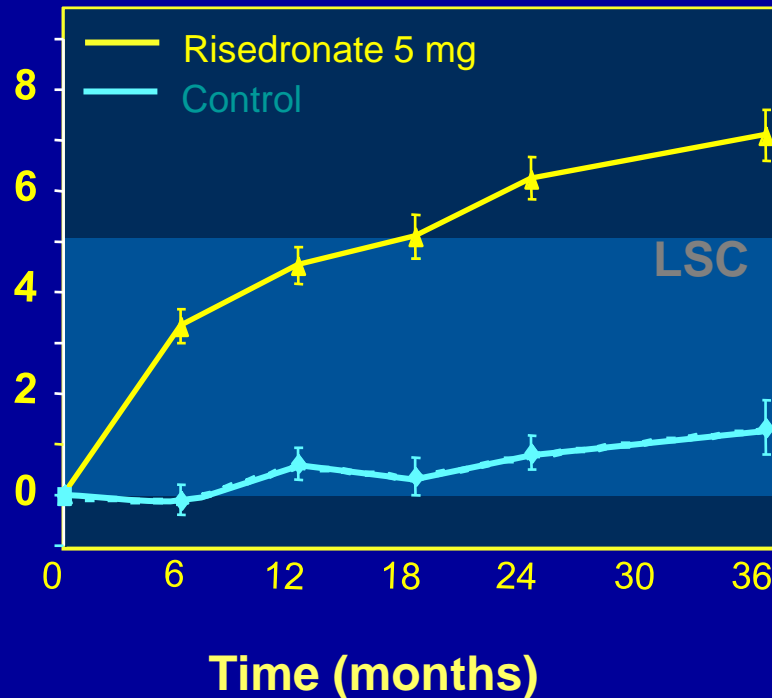


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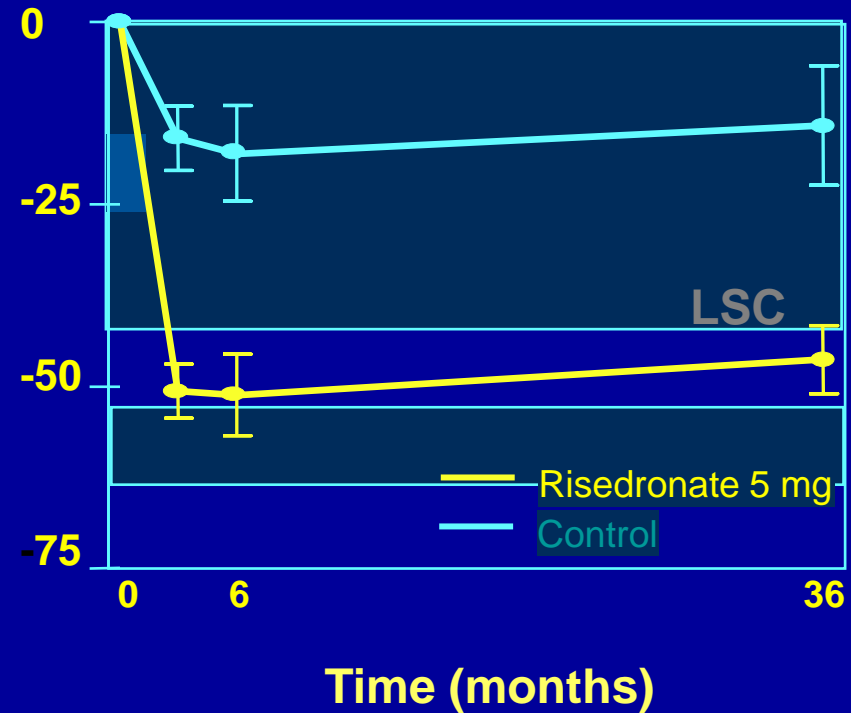


# The Average Response to Risedronate 5 mg Exceeds LSC Earlier for BTMs (3 Months) than BMD (18 Months)

## Spine BMD (% $\Delta$ from baseline)



## NTX (% $\Delta$ from baseline)

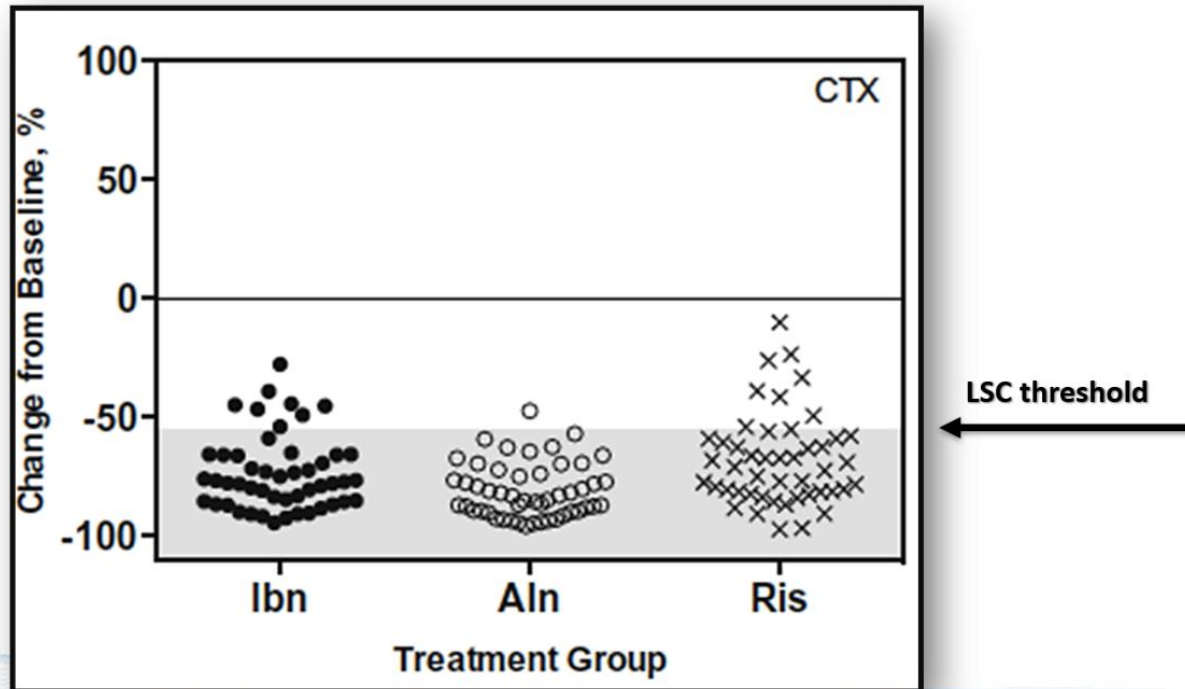


LSC = least significant change.

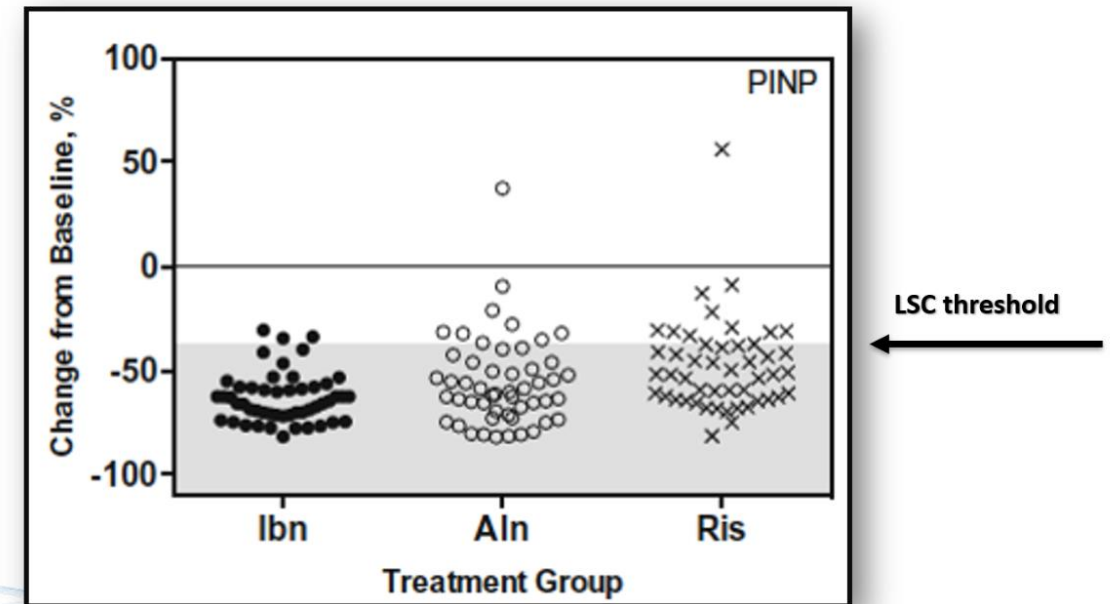


# Can the Bone Turnover Markers P1NP and CTX be used to identify low adherence in oral bisphosphonate users?

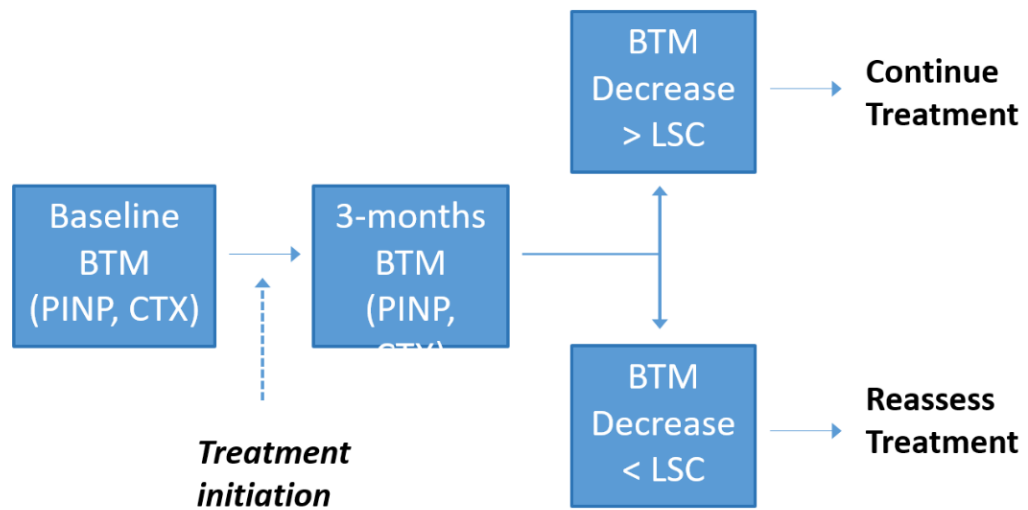
## EFFECT OF BPS ON SERUM CTX



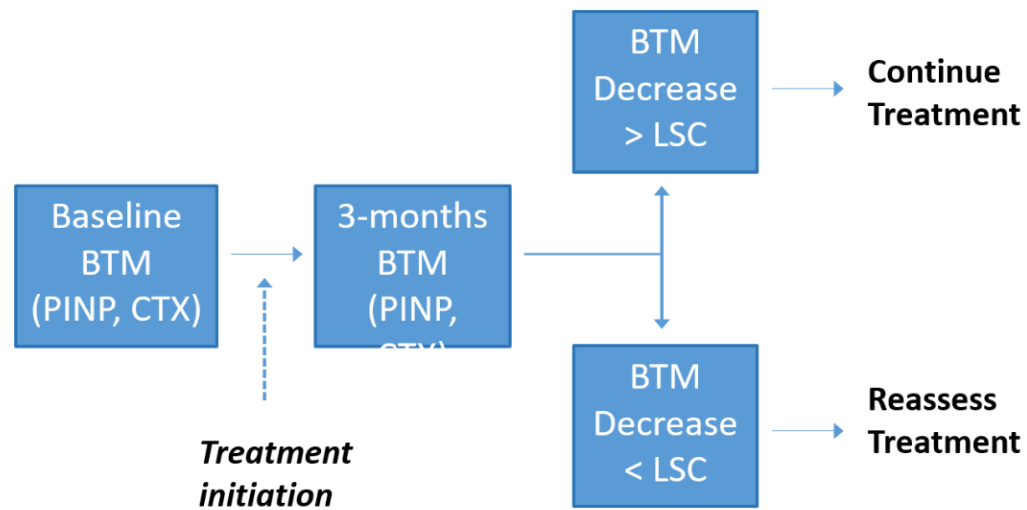
## EFFECT OF BPS ON SERUM P1NP



# ALGORITHM FOR ADHERENCE SCREENING



## ALGORITHM FOR ADHERENCE SCREENING



## IF BTM DO NOT DECREASE...

### Reassess treatment

#### Other causes

- Undetected secondary osteoporosis
- Interfering medications
- Lack of efficacy

### Poor adherence !!!

- Treatment stopped
- Wrong administration

## BY TOPICS



OSTEOPOROSIS



EPIDEMIOLOGY



FRACTURES



CALCIUM



SKELETAL RARE  
DISORDERS



VITAMIN D



NUTRITION &  
LIFESTYLE



CAPTURE THE  
FRACTURE



OSTEOPOROSIS AND  
ASSOCIATED  
DISORDERS



OSTEOPOROSIS AND  
COVID19

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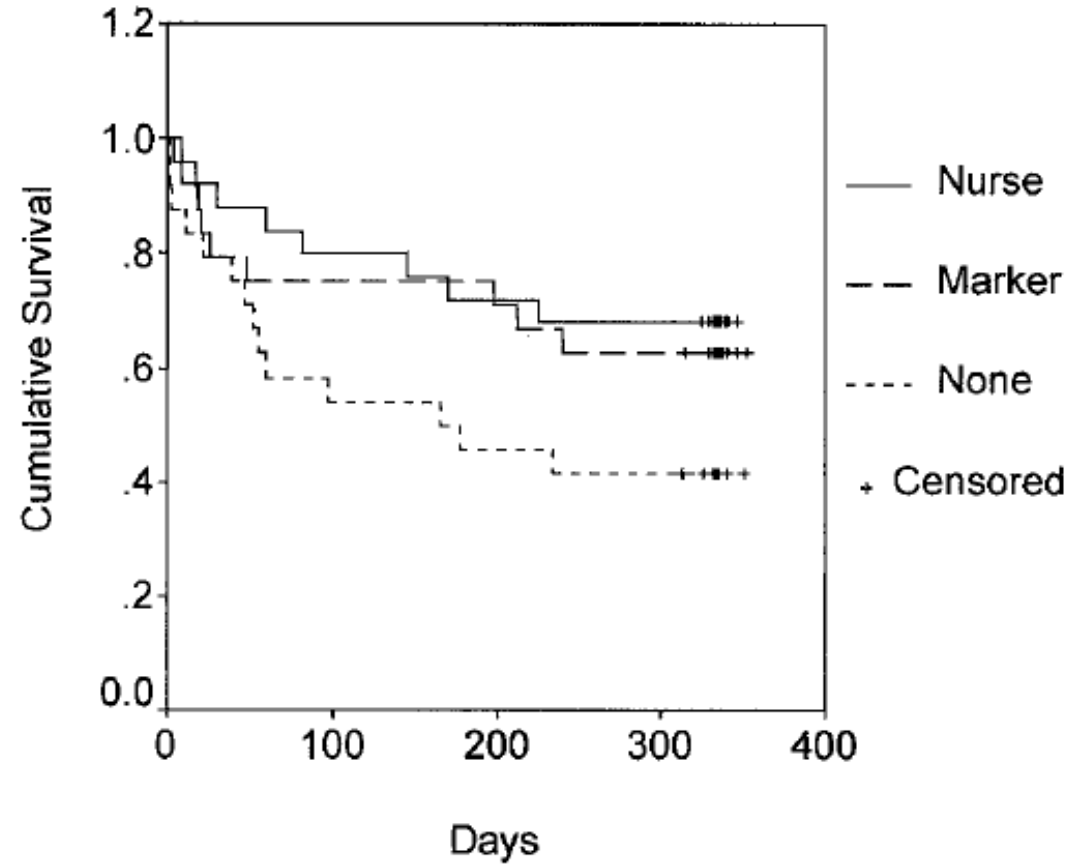


OSTEOPOROSIS AND  
COVID19

Monitoring??

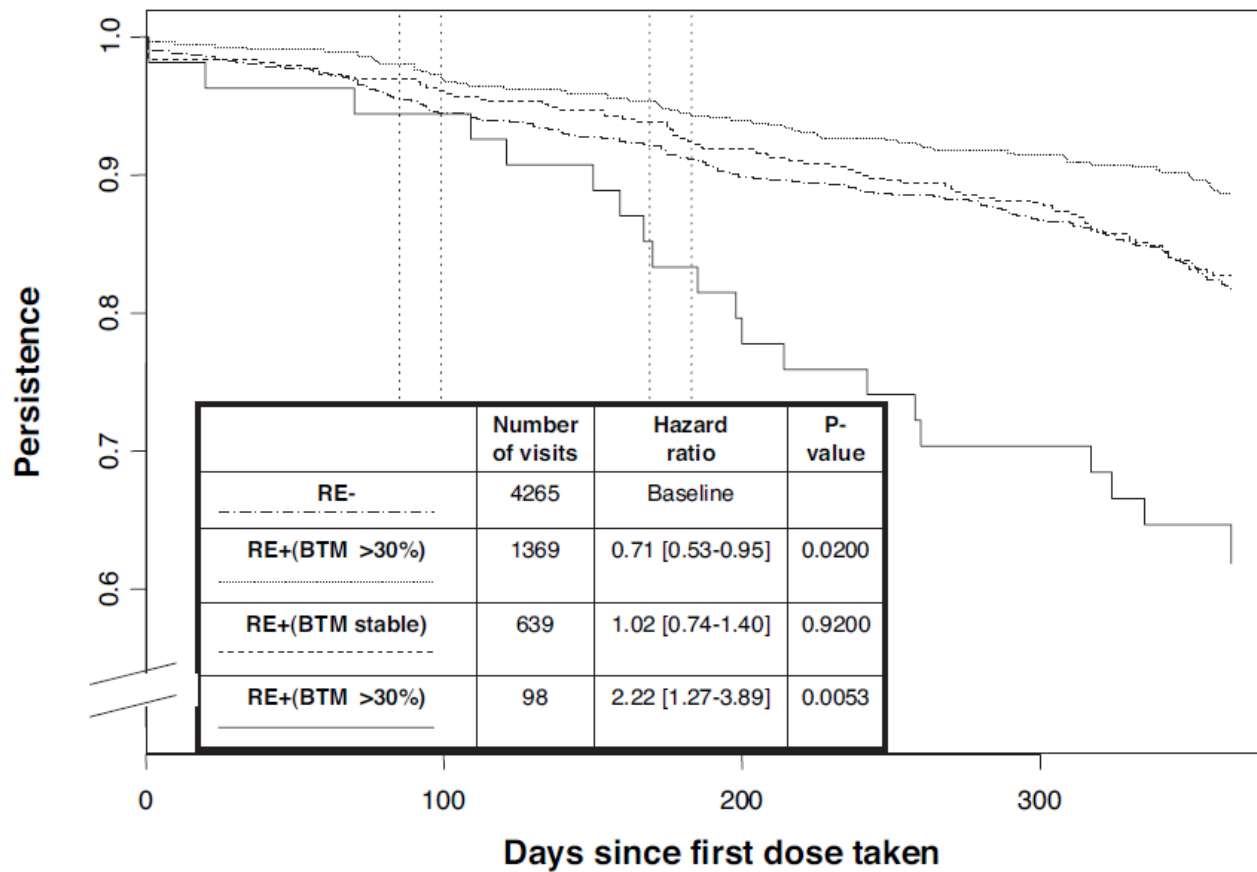
# The Impact of Monitoring on Adherence and Persistence with Antiresorptive Treatment for Postmenopausal Osteoporosis: A Randomized Controlled Trial

JACKIE A. CLOWES, NICOLA F. A. PEEL, AND RICHARD EASTELL  
*Bone Metabolism Group, University of Sheffield, Sheffield, United Kingdom S57 4U*



# Effect of Monitoring Bone Turnover Markers on Persistence with Risedronate Treatment of Postmenopausal Osteoporosis

Pierre D. Delmas, Bernard Vrijens, Richard Eastell, Christian Roux, Huibert A. P. Pols, Johann D. Ringe, Andreas Grauer, David Cahall, and Nelson B. Watts, on behalf of the Improving Measurements of Persistence on Actonel Treatment (IMPACT) Investigators\*



2009



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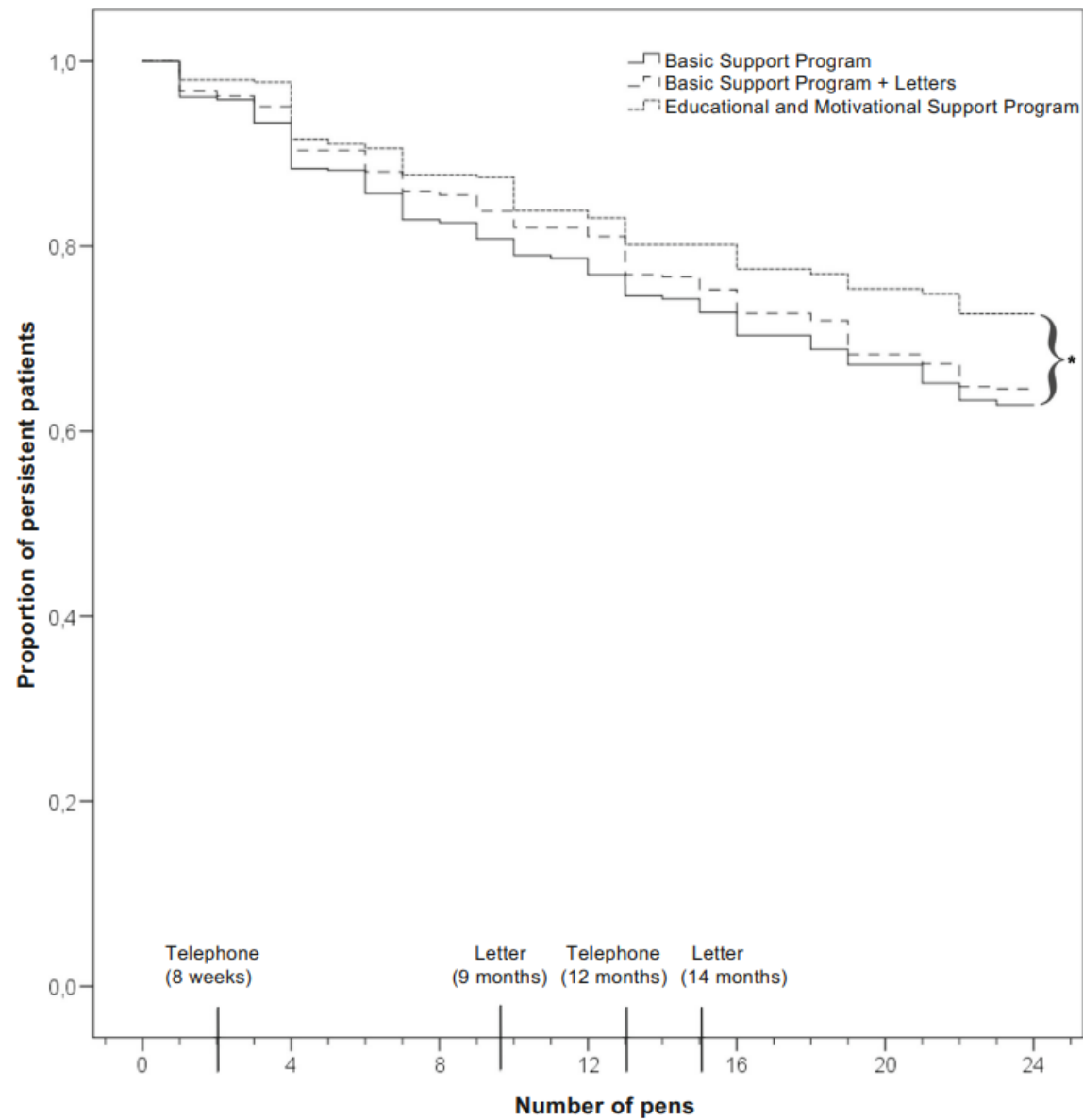


Fig. 1 Persistence with teriparatide according to the different support programs



Osteoporosis International (2019) 30:1837–1844  
<https://doi.org/10.1007/s00198-019-05052-0>

ORIGINAL ARTICLE



### Two-year persistence with teriparatide improved significantly after introduction of an educational and motivational support program

M.A. van Maren<sup>1</sup> · C.E. Wyers<sup>1,2,3</sup> · J.H.M. Driessen<sup>3,4,5</sup> · J.V. Visser<sup>6</sup> · F. de Vries<sup>4,5</sup> · K. van de Wijdeven<sup>6</sup> · S. Gevers<sup>6</sup> · W.F. Lems<sup>7</sup> · M.H. Emmelot-Vonk<sup>8</sup> · J.P.W. van den Bergh<sup>1,2,3,9</sup>

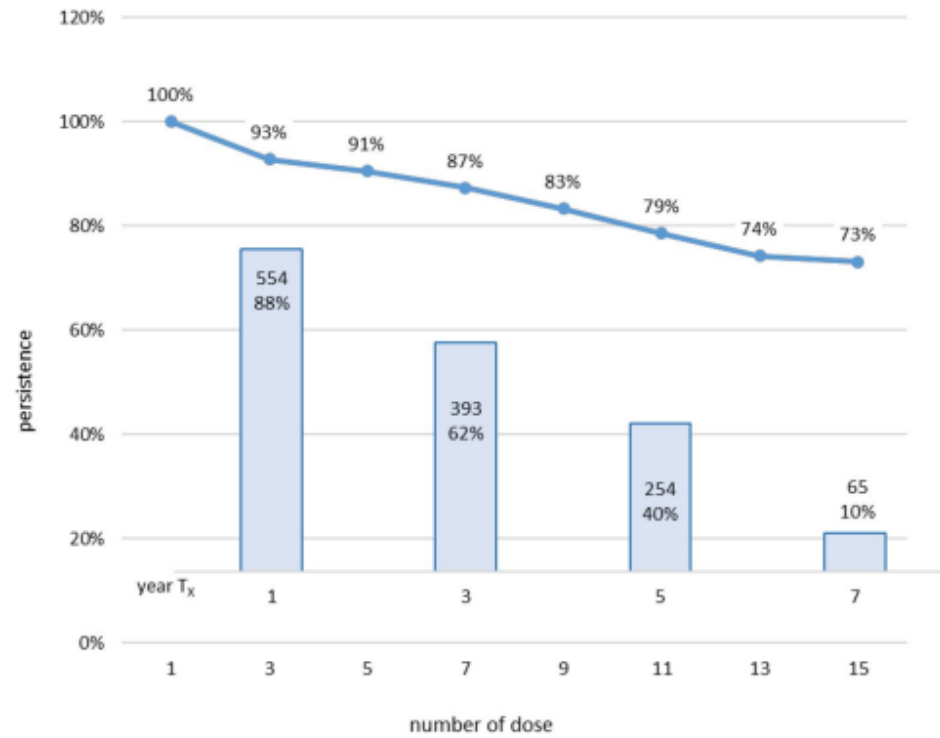


## Long-term persistence with denosumab: real-world data from the Austrian Osteoporosis Clinic (AOC). A retrospective data analysis

Ewald Boschitsch<sup>1,2</sup> · Oliver Naegele<sup>2</sup> · Anita Klinger<sup>1,2</sup> · Harald Brix-Samoylenko<sup>1</sup>



**Fig. 2** Rate of cumulative persistence by number of doses in relation to number and rate of internal patients

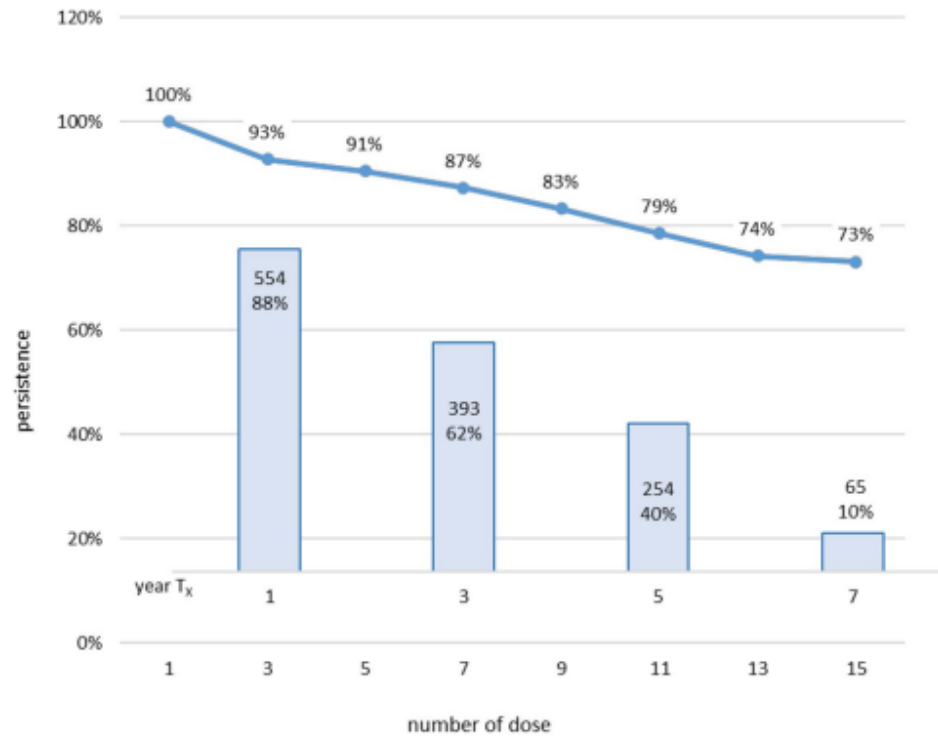




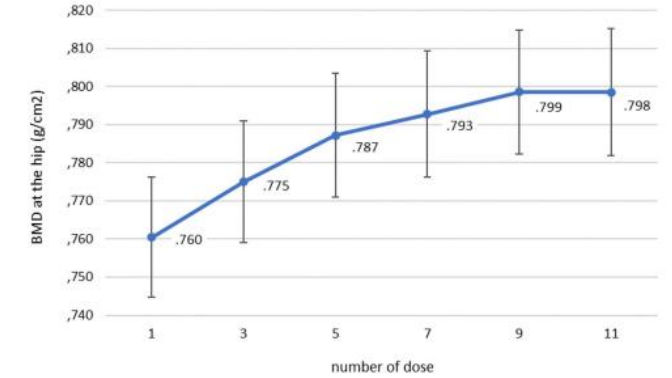
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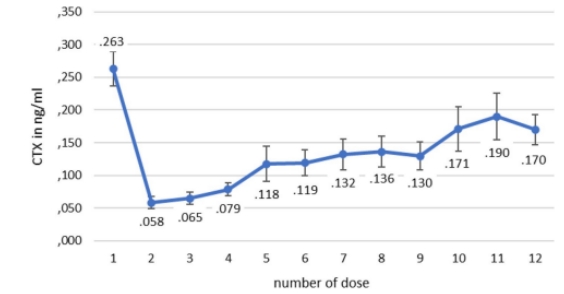
**Fig. 2** Rate of cumulative persistence by number of doses in relation to number and rate of internal patients



**Fig. 3** Mean values of BMD at the hip ( $\pm$  95% confidence intervals) by doses 1, 3, 5, 7, 9 and 11 (n = 157)



**Fig. 4** Mean serum values of CTX ( $\pm$  95% confidence intervals) by doses 1 to 12 (n = 180)



## Optimizing fracture prevention: the fracture liaison service, an observational study

D A Eekman<sup>1</sup>, S H van Helden, A M Huisman, H J J Verhaar, I E M Bultink, P P Geusens, P Lips, W F Lems

visit the clinic. In 337 responding patients, osteoporosis was diagnosed and treatment was initiated.

After 12 months of follow-up, 88 % of the patients were still persistent with anti-osteoporosis therapy and only 2 % suffered a subsequent clinical fracture.

## Management of osteoporosis in fracture liaison service associated with long-term adherence to treatment

L Boudou<sup>1</sup>, B Gerbay, F Chopin, E Ollagnier, P Collet, T Thomas

**Results:** Of the 279 selected patients, 155 were evaluated. Of them, 90.3% had actually started their treatment and 80% were still under treatment after 1 year. After 27.4 ± 11.7 months of follow-up, 67.7% of patients were persistent with their treatment. In addition, 87% of the persistent patients



# SUMMARY

# 1

- Adherence to drug treatment is a serious topic in osteoporotic patients; adherence of around only 50% after 1 year is often observed;
- For parenteral osteoporotic drugs, adherence is around 50% after 2 years;
- Clearly, a low adherence of around 50% after 1 year has a negative effect on fracture reduction (often intentional 3-5 years treatment);
- There are many reasons for low adherence (patient-related, physician related, drug-related, system related);

# SUMMARY



- Monitoring by bone turnover markers might be helpful in improving adherence: by finding a decrease in bone turnover above the threshold, it might reinforce patients already after 3 months that the therapy is effective.
- On the other hand, it may help to early detect ineffectiveness, due to lack of adherence or other reasons;
- NB monitoring by regularly contacts with nurse might also be helpful;

# SUMMARY

# 3

- Promising experiments:
- Both 1) Educational and Motivational programmes and 2) intensive follow-up with bone turnover markers and DXA have been shown to show favorable results;
- Adherence after 1 year of up to 90% (!) have been found in FLS, probably because of fear of another fracture and because of selection of patients who accept the invitation to visit FLS.
- *Can in the Real-World, the Fracture Liaison Service be a helpful instrument in improving adherence?*





- Thank you for your attention.
- Questions?



Email:

[wf.lems@amsterdamumc.nl](mailto:wf.lems@amsterdamumc.nl)

# Part 2: Challenges to monitoring in the FLS setting

- M Kassim Javaid – Academic Rheumatologist, University of Oxford
- Nuffield Department of Orthopaedics, Rheumatology and Musculoskeletal Sciences (NDORMS), University of Oxford



# Disclosures

In the last three years, Dr Javaid has received honoraria, unrestricted research grants, travel and/or subsistence expenses from:

- Amgen, Kyowa Kirin, UCB, Besin Healthcare, Sanofi, Abbvie

Clinical lead for the Royal College of Physicians FLSDB audit

Co-chair for the International Osteoporosis Foundation Capture the Fracture group



**Determinants, consequences and potential solutions to poor adherence to anti-osteoporosis treatment: results of an expert group meeting organized by the European Society for Clinical and Economic Aspects of Osteoporosis, Osteoarthritis and Musculoskeletal Diseases (ESCEO) and the International Osteoporosis Foundation (IOF)**

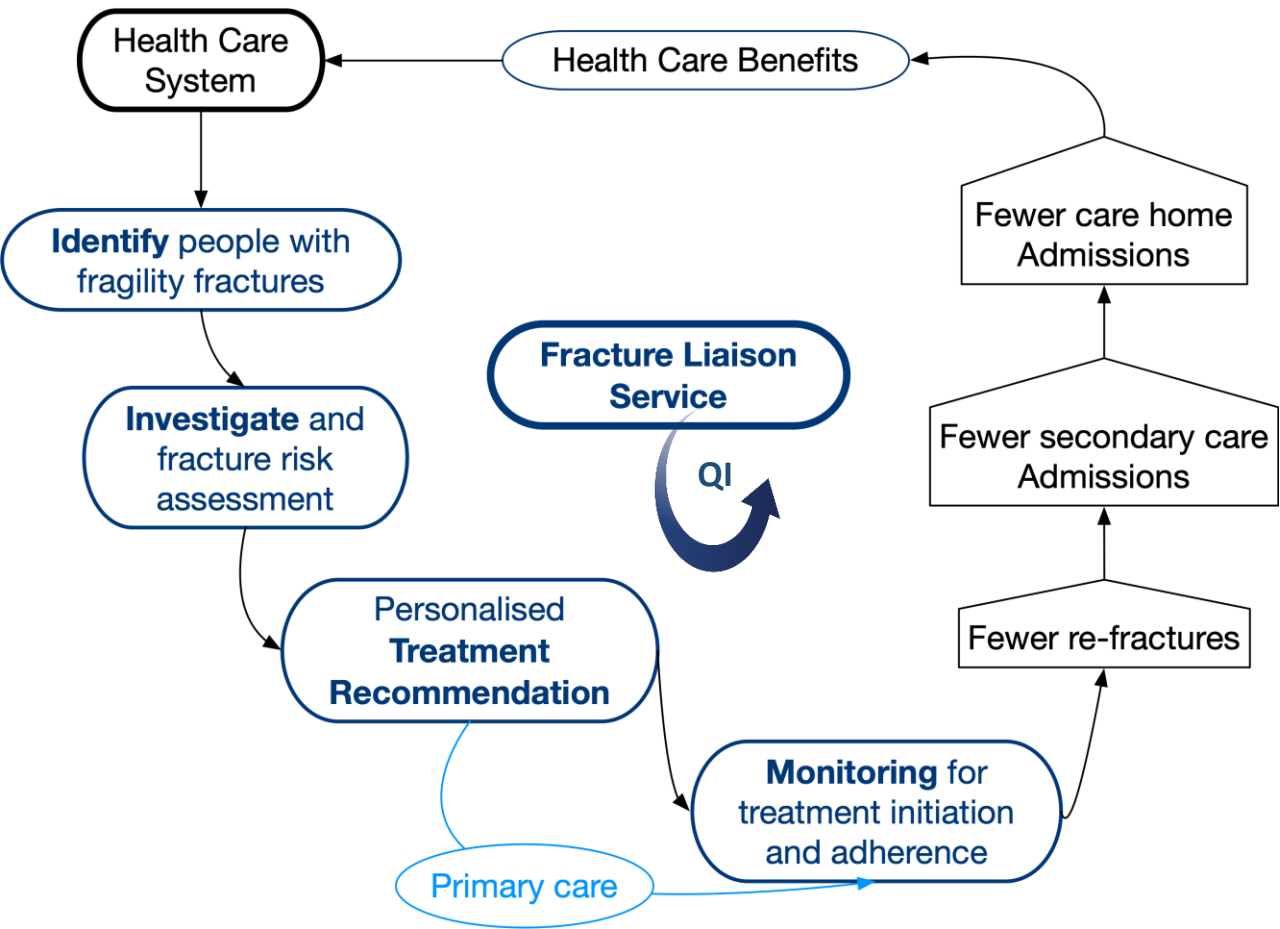
M. Hiligsmann<sup>1</sup> · D. Cornelissen<sup>1</sup> · B. Vrijens<sup>2</sup> · B. Abrahamsen<sup>3,4,5</sup> · N. Al-Daghri<sup>6</sup> · E. Biver<sup>7</sup> · M.L. Brandi<sup>8</sup> · O. Bruyère<sup>9</sup> · N. Burlet<sup>10</sup> · C. Cooper<sup>11,12</sup> · B. Cortet<sup>13</sup> · E. Dennison<sup>11</sup> · A. Diez-Perez<sup>14</sup> · A. Gasparik<sup>15</sup> · A. Grosso<sup>16</sup> · P. Hadji<sup>17</sup> · P. Halbout<sup>18</sup> · J.A. Kanis<sup>19,20</sup> · J.M. Kaufman<sup>21</sup> · A. Laslop<sup>22</sup> · S. Maggi<sup>23</sup> · R. Rizzoli<sup>7</sup> · T. Thomas<sup>24</sup> · S. Tuzun<sup>25</sup> · M. Vlaskovska<sup>26</sup> · J.Y. Reginster<sup>4,9</sup>

Received: 13 June 2019 / Accepted: 18 July 2019 / Published online: 7 August 2019  
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# Overview

- Why monitoring is important
- Current monitoring
- Monitoring in FLS setting
  
- Challenges from FLS Perspective
  1. Environment
  2. Awareness
  3. Capability
  4. Capacity
  5. Local FLS delivery

# What is a Fracture Liaison Service/ FLS?



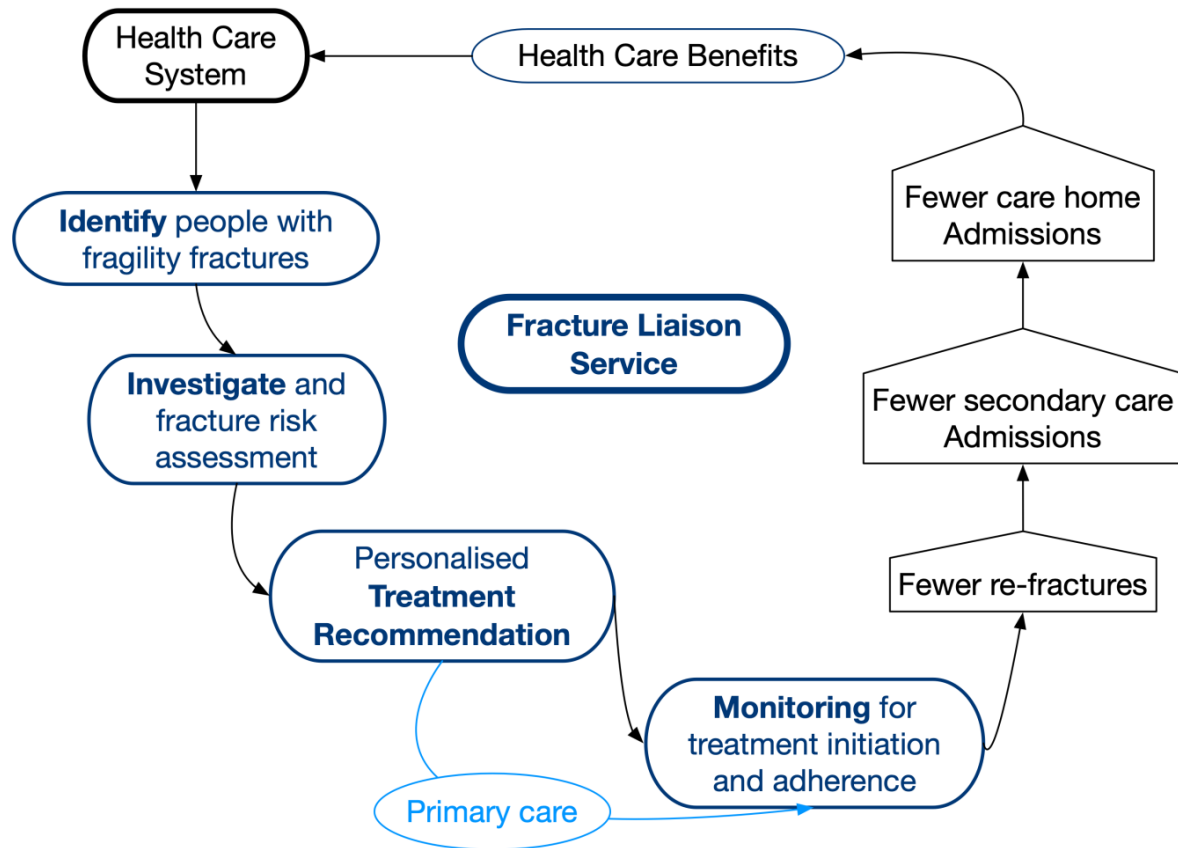
Small group of doctors  
nurses, administrators and other  
healthcare professionals

Follow templated pathways

High volume/ low complexity  
Suitable for 80 to 90% of patients

Leave complex patients for  
bone specialist

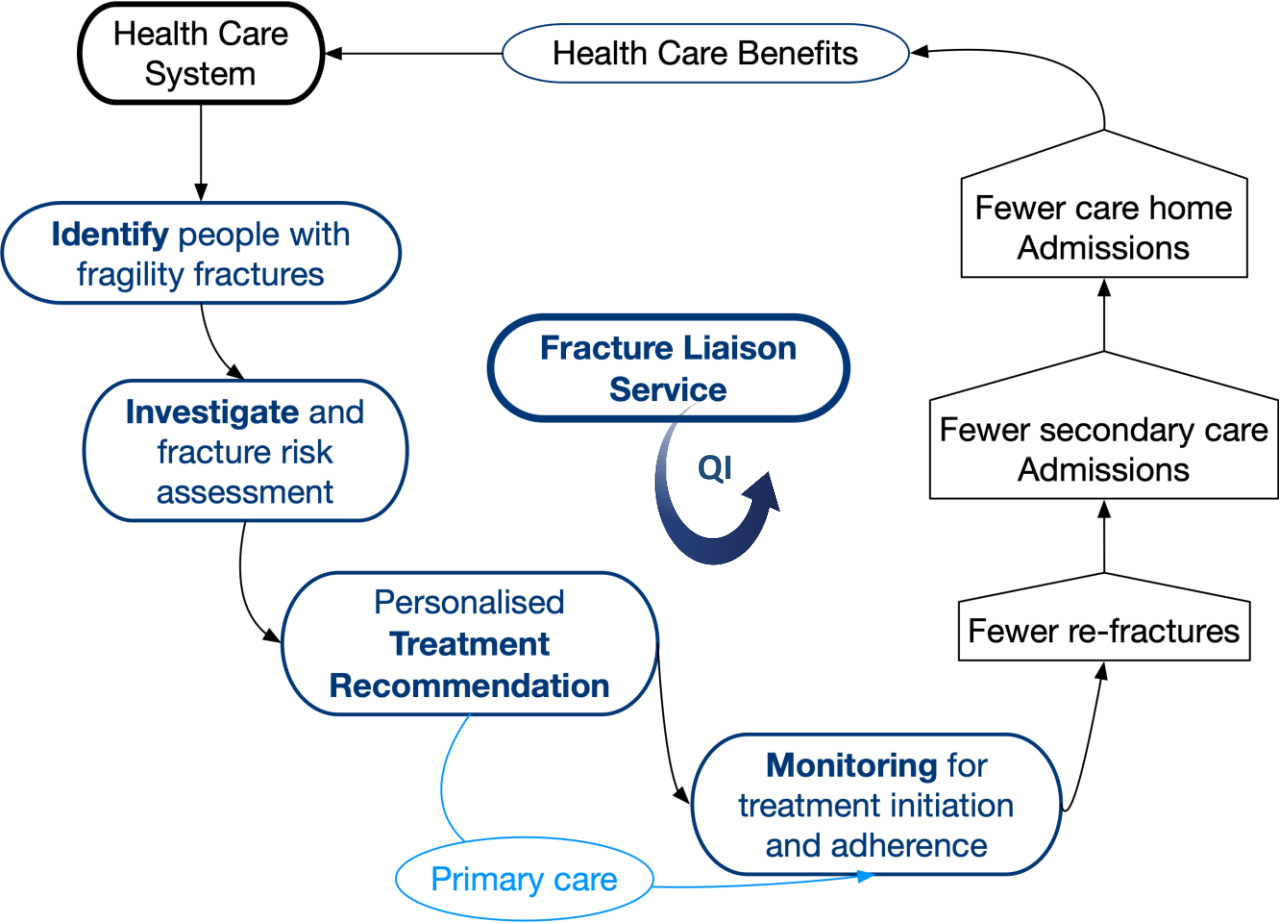
# Fracture Liaison Service (FLS) pathway: what is monitoring



Monitoring at 16 and 52 weeks

- Check patient started recommended treatment
- Reinforce motivation
- Check if needs to switch or stop
- Following administration
- Following frequency of dosing
- Tolerability / Unwanted effects
- Emergent cautions
- Change in fracture risk

# Why Monitoring is even more important for FLS?



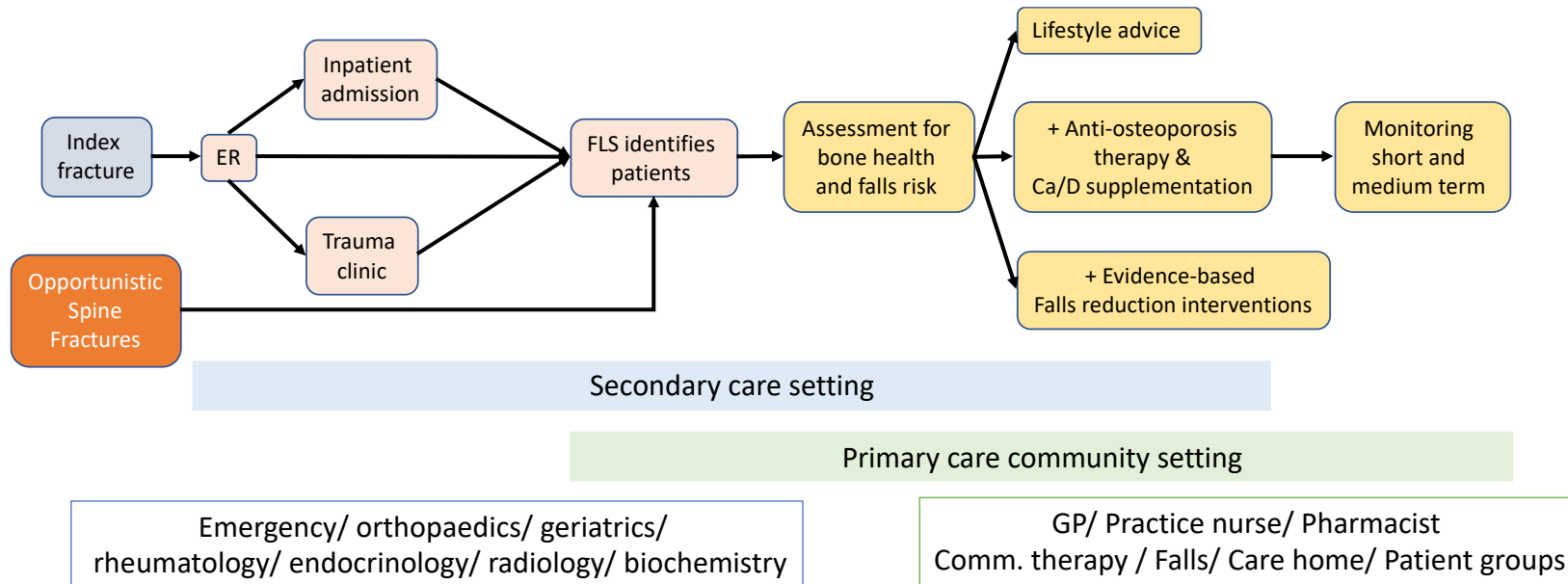




# Why 80 / 50 / 80 matters

N= 78	2021 (n=73,615)	2023 “80/ 50 / 80”
Identification	39.1%	80%
Treatment	55.8%	50%
Monitoring	18.8%	80%
Number of patients on treatment at 12 months	3,020	23,557 (x7.8 fold)

# Challenge 1: Environment: Fracture patient journey



**Volatile** – big changes in patient numbers, staffing, hospital systems, primary care activity

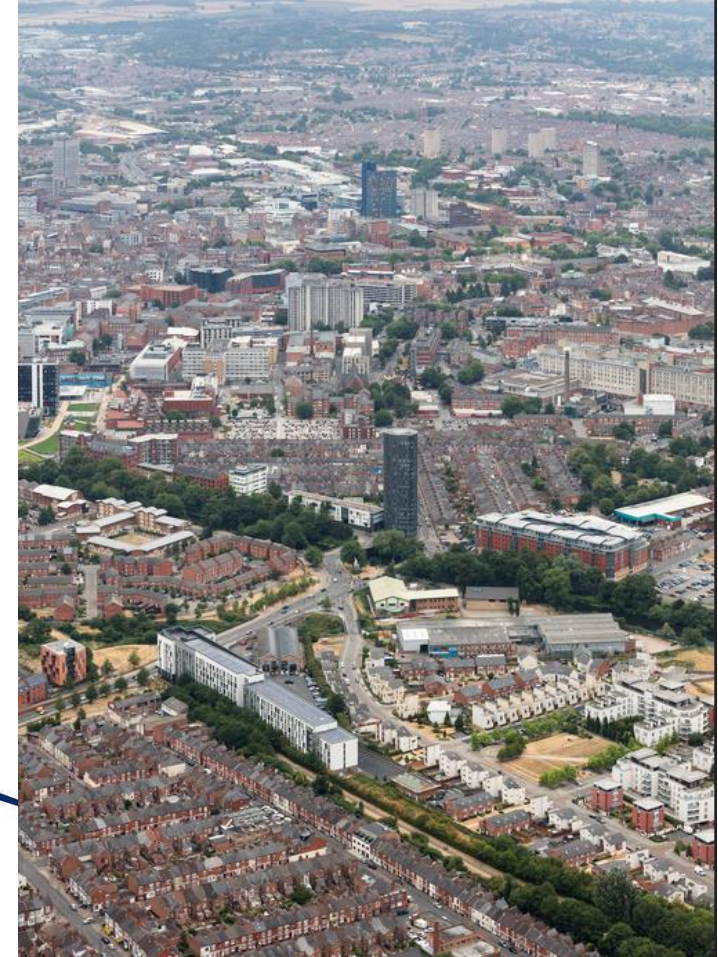
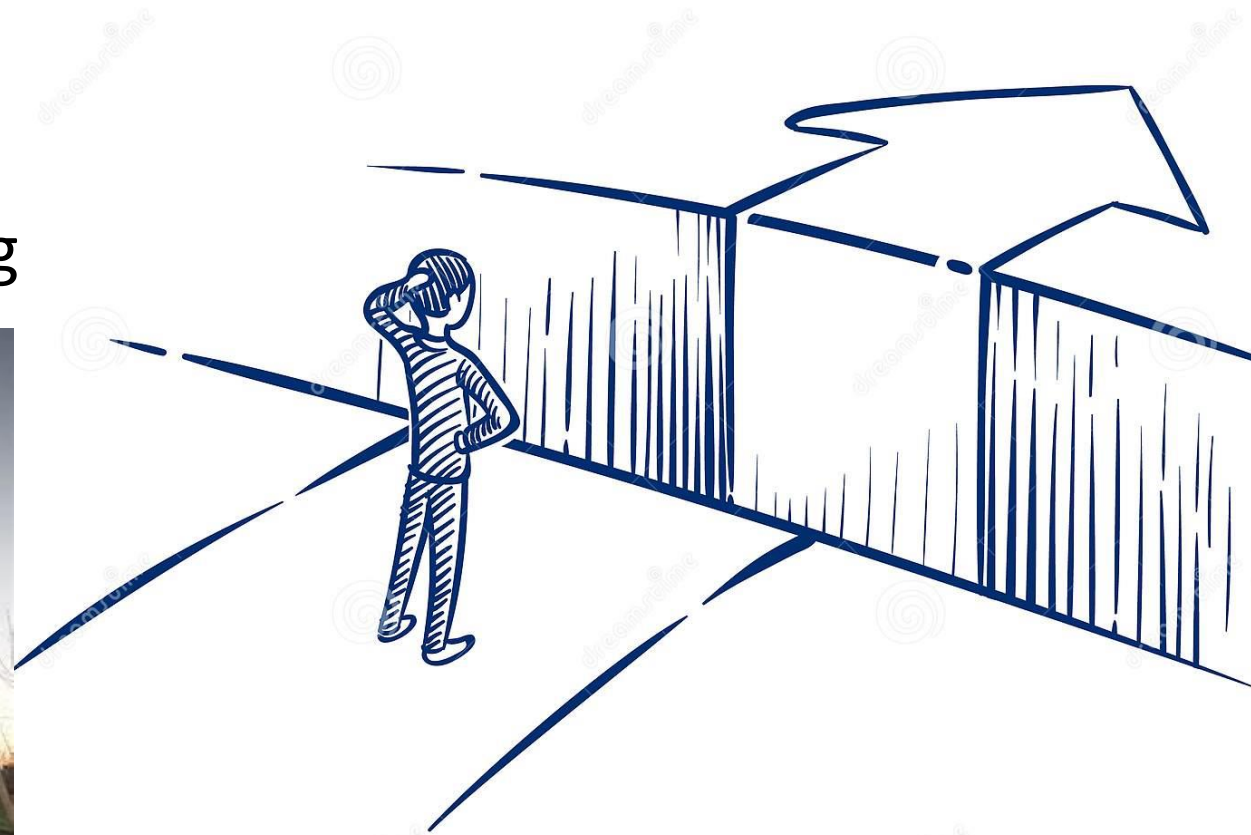
**Uncertainty** – not predictable

**Complex** – many factors are involved

**Ambiguity** – never know all the information

# Chasm of patient care

Hospital Setting



Community setting

# Challenge 2: awareness

Not every FLS is automatically effective



Not every FLS is  
*optimally* effective and efficient

Is ***your*** proposed or current FLS is  
optimally effective and efficient?



How would you know?

Effective at organisational level?

Effective at patient level?

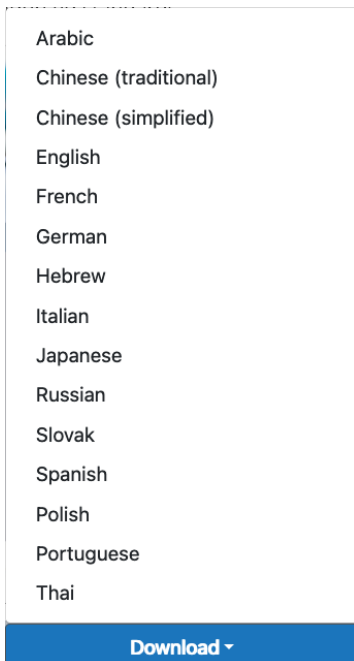
# BEST PRACTICE FRAMEWORK

## HEALTH CARE QUALITY

### AIM:

1. Set the standard for FLS (13 criteria)
2. Guidance
3. Benchmarking and Quality improvement

➤ Available in 15 different languages



- |                                    |
|------------------------------------|
| 1. Patient Identification          |
| 2. Patient Evaluation              |
| 3. Post Fracture Assessment Timing |
| 4. Vertebral Fracture (VF) ID      |
| 5. Assessment Guidelines           |
| 6. Secondary Causes of OP          |
| 7. Falls Prevention Services       |
| 8. Multifaceted Assessment         |
| 9. Medication Initiation           |
| 10. Medication Review              |
| 11. Communication Strategy         |
| 12. Long-term Management           |
| 13. Database                       |

Download the Best Practice Framework and learn about the 13 globally-endorsed standards





12.	STANDARD	LEVEL 1	LEVEL 2	LEVEL 3
Long-term Management	Institution has a protocol in place for long-term follow up of evidence-based initial interventions and a long term adherence plan.	Treatment recommendations, for patients requiring drug treatments, include a long-term follow-up plan that occurs >12 months after fracture advising when the patient should undergo future reassessment of fracture risk and of need for treatment.		Treatment recommendations, for patients requiring drug treatments, include both a short-term follow-up plan <12 months after fracture, AND a long-term follow-up plan >12 after fracture, advising when the patient should undergo future reassessment of fracture risk, the need for treatment and clear guidance on when and with whom lies responsibility for monitoring adherence to treatment.
Guidance notes/rationale	The intention of this standard is to ascertain what processes are in place to ensure that long-term management of fracture risk is reliably provided. In healthcare systems with established primary care infrastructure, local primary care must be involved in developing the processes that they will implement for this aspect of post-fracture care. In healthcare systems that lack primary care infrastructure, the FLS must establish effective feedback processes directly from the patient or carer and devise strategies to ensure follow-up by the FLS.	Institution can demonstrate the proportion of patients originally assessed by the FLS have a long-term follow-up plan in place that has been subject at years 1 & 2 and beyond.		Institution can demonstrate the proportion of patients originally assessed by the FLS have a short-term follow-up plan within 6-12 months, as well as a long term management plan in place that has been subject at years 1 & 2 and beyond.

**Footnote:** A key responsibility of an FLS of care is to have a *protocol in place* to ensure long-term follow-up will take place, and clear guidance on when and with whom lies the responsibility for monitoring adherence to treatment whether it be by the FLS, referred to the primary care physician/provider, or by another means that suits the underlying health care system.

Overview and language selection

About the Hospital

User Information

Lead Clinician

FLS Coordinator

About the FLS Staff

About FLS Patient Identification

About Post-Fracture Assessment and/or  
Treatment for Prevention of Secondary  
Fractures

Standard 1: Patient Identification

Standard 2: Patient Evaluation

Standard 3: Post-fracture Assessment Timing

Standard 4: Vertebral Fracture

Standard 5: Assessment Guidelines

Standard 6: Secondary Causes of  
Osteoporosis

Standard 7: Falls Prevention Service

Standard 8: Multifaceted Health & Lifestyle  
Risk-Factor Assessment

Standard 9: Medication Initiation Standard

Standard 10: Medication Review

Standard 11: Communication Strategy

Standard 12: Long-Term Management

Standard 13: Database

Comments

# ABOUT BEST PRACTICES

The following questions are about the FLS and its success against the Capture the Fracture® Best Practice Framework. The Best Practice Framework is available at [www.capturethefracture.org/best-practice-framework](http://www.capturethefracture.org/best-practice-framework).

## Standard 12: Long-Term Management

- S1.** Is there a management plan for secondary fracture prevention in place to re-evaluate fracture risk and adherence to osteoporosis treatment in those recommended for treatment?
- Yes  
 No

- S2.** What does the re-evaluation include?

*Please select all that apply:*

- Medication adherence  
 Medication unwanted effects  
 Re-fracture check  
 Change in fracture risk factors  
 Recurrent falls  
 Other, please specify:

fracture prevention include proposed duration of treatme



**S3.** Which patients undergo re-evaluation by your service?

*Please select all that apply:*

- Hip fracture inpatients
- Non-hip outpatient fragility fractures
- Non-hip, non-vertebral inpatients
- Clinical vertebral fractures
- Radiological vertebral fractures

**S4.** At which times are patients reevaluated after recommendation to start treatment?

*Please select all that apply:*

- < 6 months
- 7-12 months
- 13-24 months
- > 25 months

**S5.** Do you time patient re-evaluation from:

- The date of the index fracture
- The date treatment is recommended
- Other, please specify:

**S6.** In what manner are patients monitored?

*Please select all that apply:*

- Prescription review
- Telephone interview
- Postal questionnaire
- Clinic review
- DXA
- DXA-VFA
- Other, please specify:

**S7.** Who is responsible for the long-term management of the patients?

*Please select all that apply:*

- FLS coordinator
- Non-clinical specialist practitioner
- Clinician – speciality
- Primary care physician
- Other, please specify:

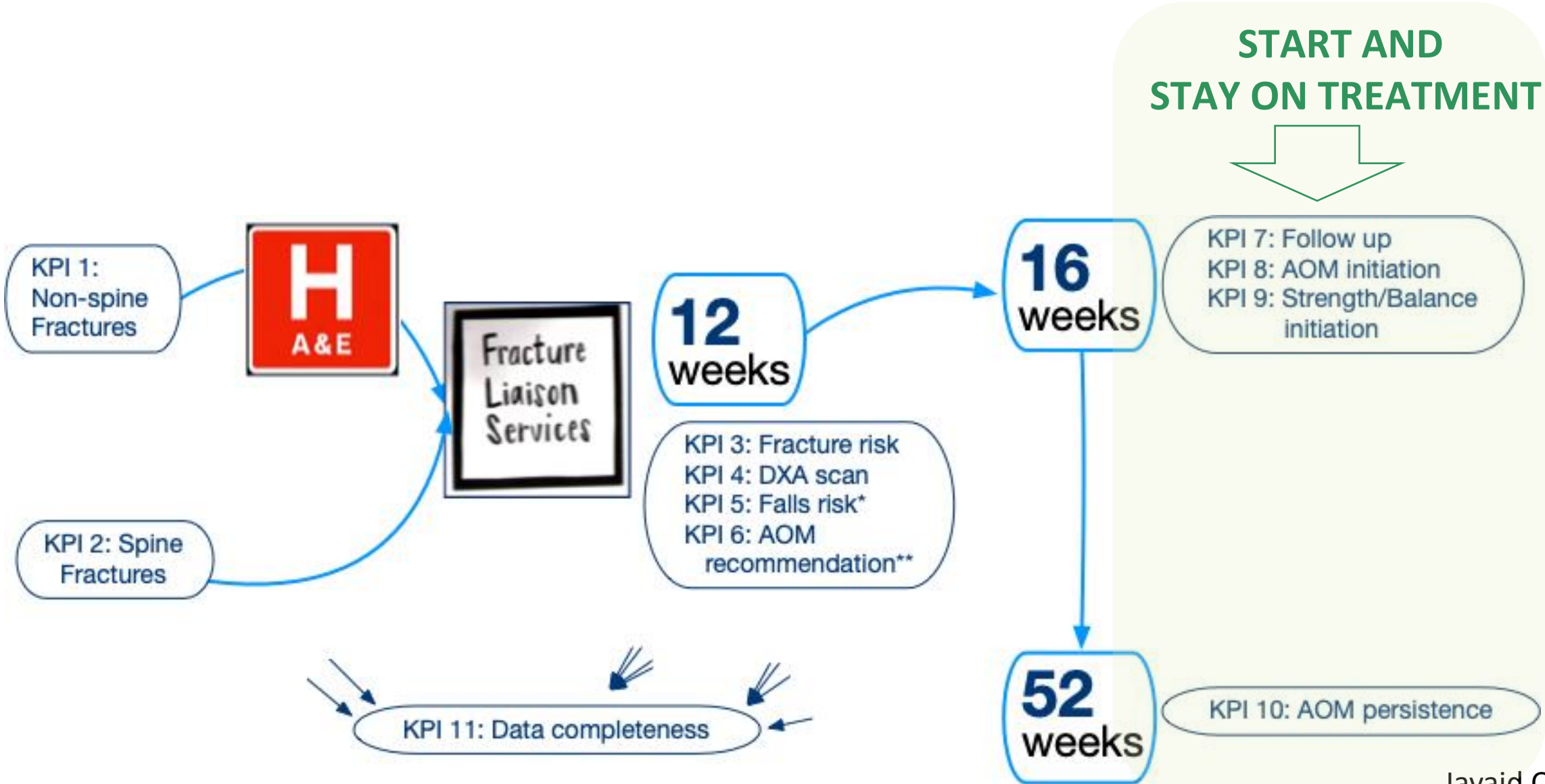
fracture prevention includes refi

**S8.** Comments:

# FLS REVIEW AT ORGANISATIONAL LEVEL

Standards of care	Hips	Other Inpatients	Outpatients	Spine fracture
1. Patient Identification	Yes	Yes	Yes	No
2. Patient Evaluation	Yes	Yes	Yes	No
6. Secondary Causes of OP	Yes	Yes	Yes	No
7. Falls Prevention Services	Yes	Yes	No	No
9. Medication Initiation	Yes	Yes	No	No
10. Medication Review	Yes	Yes	Yes	No
11. Communication Strategy	Yes	Yes	No	No
12. Long-Term Management	No	No	No	No
13. Database	Yes	No	No	No

# 11 Key performance indicators (KPI) to track patient journey > find the gaps



Patient level FLS Snapshot	My current PFC/ FLS is: Oxford				
Approximately how many patients did your service identify in last 12 months=	2400 patients				
Index fragility fracture site:	Hip	Other inpatient	Trauma outpatients	Clinical Spine	Radiological Spine
1. Proportion of patients identified by FLS (>80%, 50-79%, <50%, No, DK)					
2. Time from fracture diagnosis to start FLS assessment (<12wks, >12wks, DK, NA)					
3. Time from fracture diagnosis to DXA scan (<12wks, >12wks, DK, NA)					
4. Falls Assessment by local guidelines (By FLS, By other, No)					
5. Recommended anti-osteoporosis medication (>50%, <50%,DK NA)					
6. Started AOM by 16 weeks from fracture (>80%, 50-79%, <50%, No, DK)					
7. On AOM at 52 weeks from fracture (>80%, 50-79%, <50%, No, DK)					
8. Database (national, local, none)					
9. Service improvement cycle completed in last 12 months (yes / no)					

AOM – anti-osteoporosis medication

Patient level FLS Snapshot	My current PFC/ FLS is: Oxford				
Approximately how many patients did your service identify in last 12 months=	2400 patients				
Index fragility fracture site:	Hip	Other inpatient	Trauma outpatients	Clinical Spine	Radiological Spine
1. Proportion of patients identified by FLS (>80%, 50-79%, <50%, No, DK)	>80%	50-79	>80	<50%	DK
2. Time from fracture diagnosis to start FLS assessment (<12wks, >12wks, DK, NA)	< 12	< 12	> 12	>12	x
3. Time from fracture diagnosis to DXA scan (<12wks, >12wks, DK, NA)	> 12	>12	<12	< 12	x
4. Falls Assessment by local guidelines (By FLS, By other, No)	Other	FLS	FLS	No	x
5. Recommended anti-osteoporosis medication (>50%, <50%,DK NA)	> 50%	>50%	<50%	>50%	x
6. Started AOM by 16 weeks from fracture (>80%, 50-79%, <50%, No, DK)	< 50%	>80%	<50%	<50%	x
7. On AOM at 52 weeks from fracture (>80%, 50-79%, <50%, No, DK)	DK	50-79	<50	<50	x
8. Database (national, local, none)	National	Local	Local	Local	x
9. Service improvement cycle completed in last 12 months (yes / no)	No	No	Yes	No	No

AOM – anti-osteoporosis medication

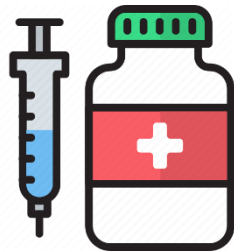
# Challenge 3: **Capability**

# Challenge 3: Capability



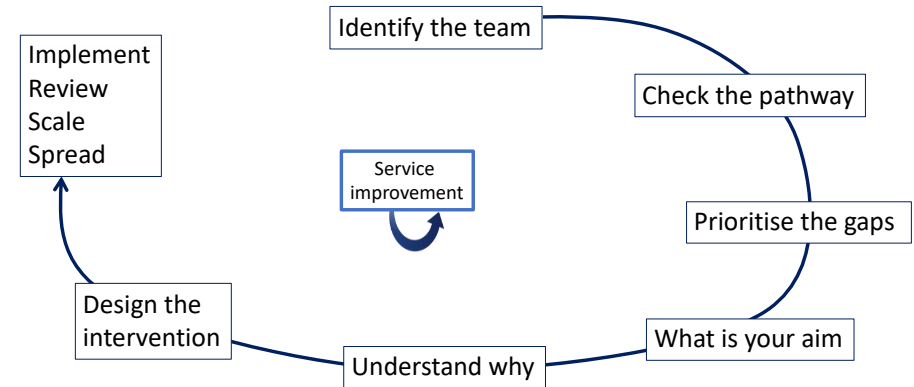
Osteoporosis definition

**FRAX**® Fracture Risk Assessment Tool

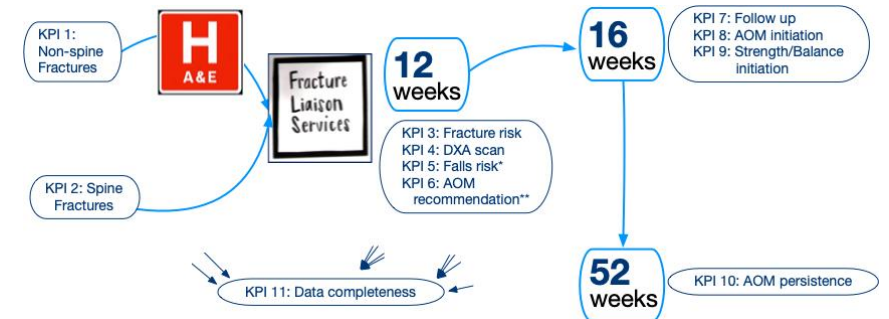


Monitoring detail  
Who  
When  
What  
Consequence

## Quality / Healthcare Improvement



Download the Best Practice Framework and learn about the 13 globally-endorsed standards



Patient and carer  
Co-production

Content  
Outcomes  
Process  
Clinical  
Balancing  
Training  
Support  
Communication  
Evaluation  
Learn  
Refine  
Sustainability  
Embed  
Report  
Share  
Spread

Implement  
Review  
Scale  
Spread

Design the  
intervention

Identify the team

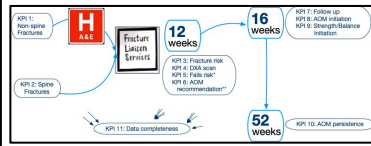
Becoming more  
Effective

Check the pathway

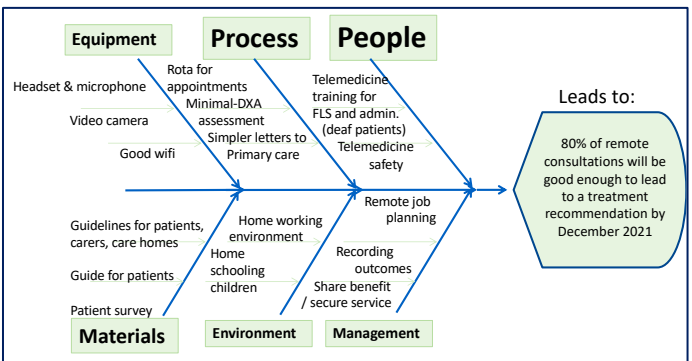
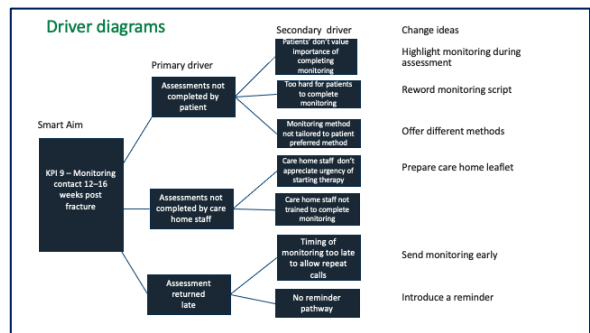
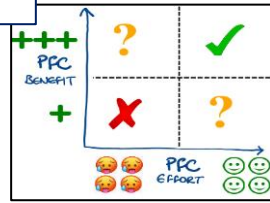
Prioritise the gaps

What is your aim

Understand why



PFC/ FLS Snapshot	Approximately how many patients did your service identify in last 12 months?					My current PFC/ FLS is:				
	Hip	Other hip	Forearm	Clinical spine	Neurological spine	None	Less than 50%	50-75%	75-90%	More than 90%
1. Estimated proportion of patients identified by FLS	>80%	<12 weeks	>12 weeks	don't know	Not applicable	None	less than 50%	50-75%	75-90%	More than 90%
2. Average time from fracture diagnosis to start FLS assessment	Not applicable	don't know	don't know	don't know	Not applicable	None	less than 50%	50-75%	75-90%	More than 90%
3. Average time from fracture diagnosis to DXA scan	Not applicable	don't know	don't know	don't know	Not applicable	None	less than 50%	50-75%	75-90%	More than 90%
4. Falls Assessment according to local guidelines	By Other	By Other	By FLS	None	None	None	less than 50%	50-75%	75-90%	More than 90%
5. Estimated proportion recommended anti-osteoporosis medication	50% or more	less than 50%	less than 50%	less than 50%	Not applicable	None	less than 50%	50-75%	75-90%	More than 90%
6. Monitoring of patients	None	within 28days	within 28days	None	None	None	less than 50%	50-75%	75-90%	More than 90%
7. Database	national	local	local	local	local	local	less than 50%	50-75%	75-90%	More than 90%
8. Service improvement cycle completed in last 12 months	no	no	no	yes	no	no	less than 50%	50-75%	75-90%	More than 90%

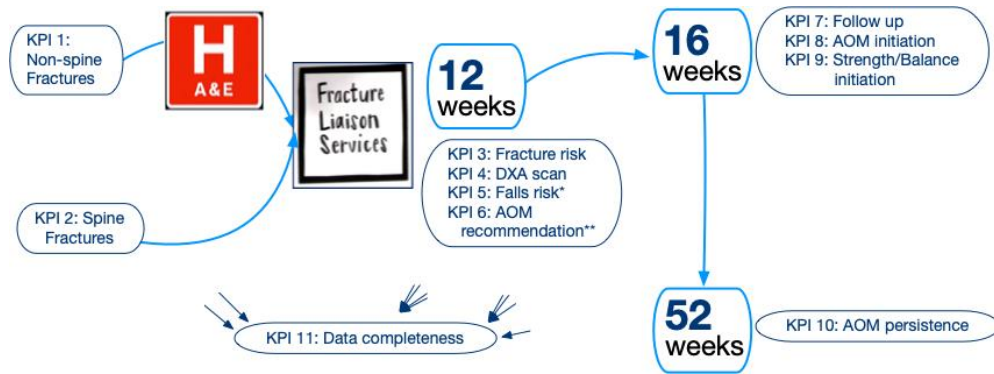


<b>S</b>	<b>Specific</b>	A precise outcome
<b>M</b>	<b>Measurable</b>	A defined element to demonstrate the outcome
<b>A</b>	<b>Achievable</b>	Realistic given the constraints of time & resources
<b>R</b>	<b>Relevant</b>	Directly linked to a goal
<b>T</b>	<b>Timely</b>	Includes when outcomes would be achieved

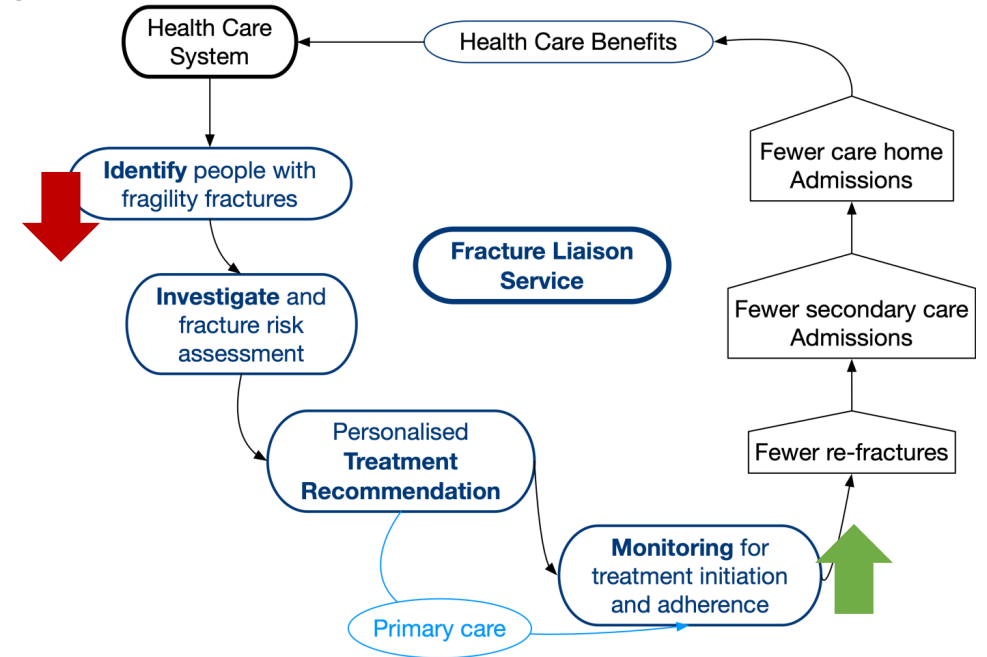


# Challenge 4: Capacity

Under staffed  
Under supported



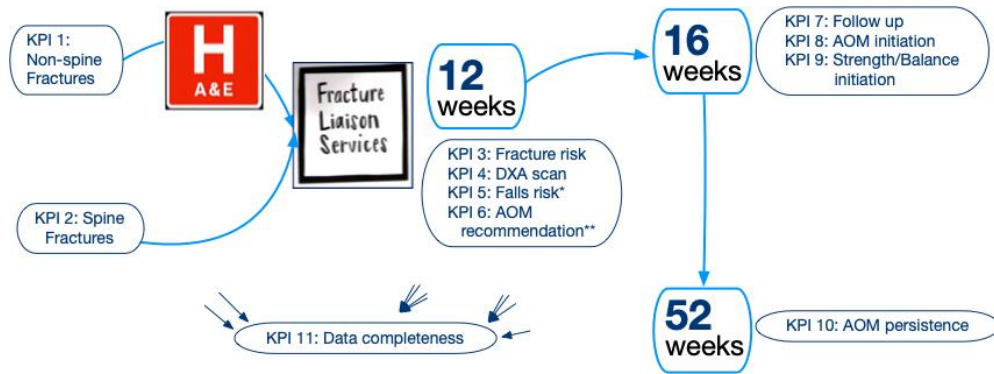
See more patients



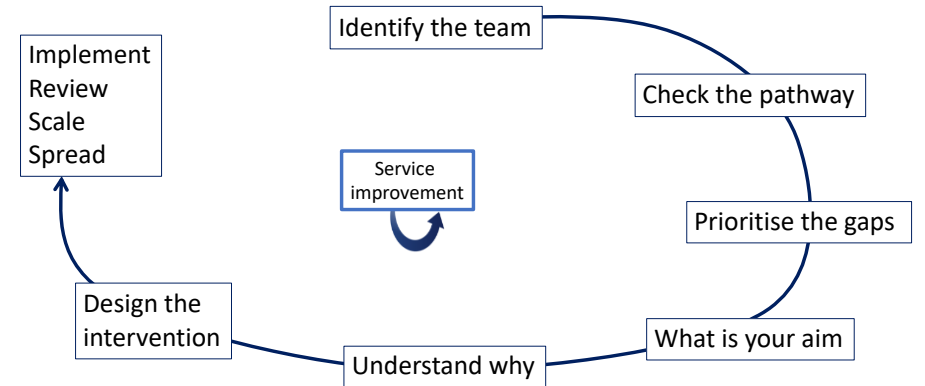
See fewer patients  
& Monitor more

# Challenge 4: Capacity

Under staffed  
Under supported



See more patients

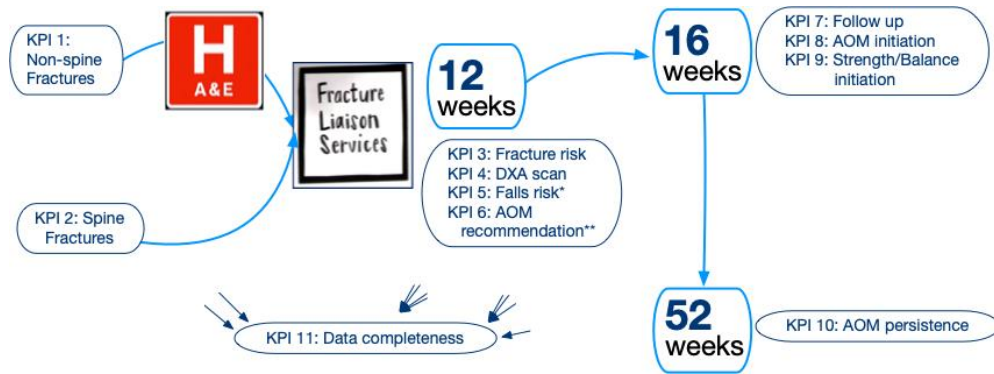


See fewer patients  
& improve

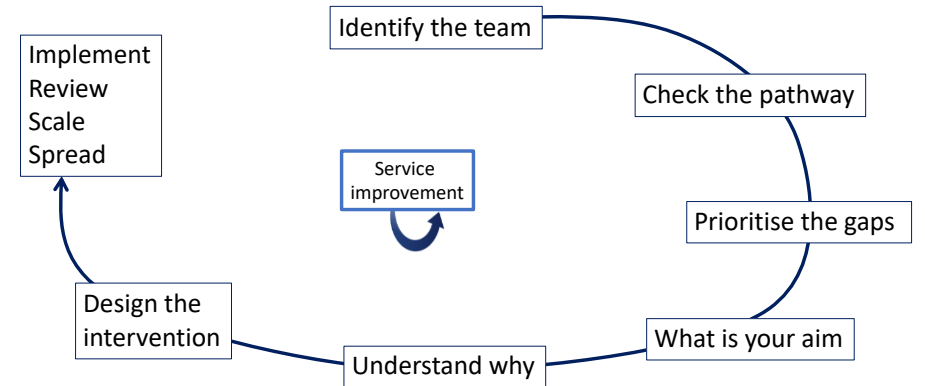
Evidence for the impact of implementing QI for patient benefit

# Challenge 4: Capacity

Under staffed  
Under supported



See more patients

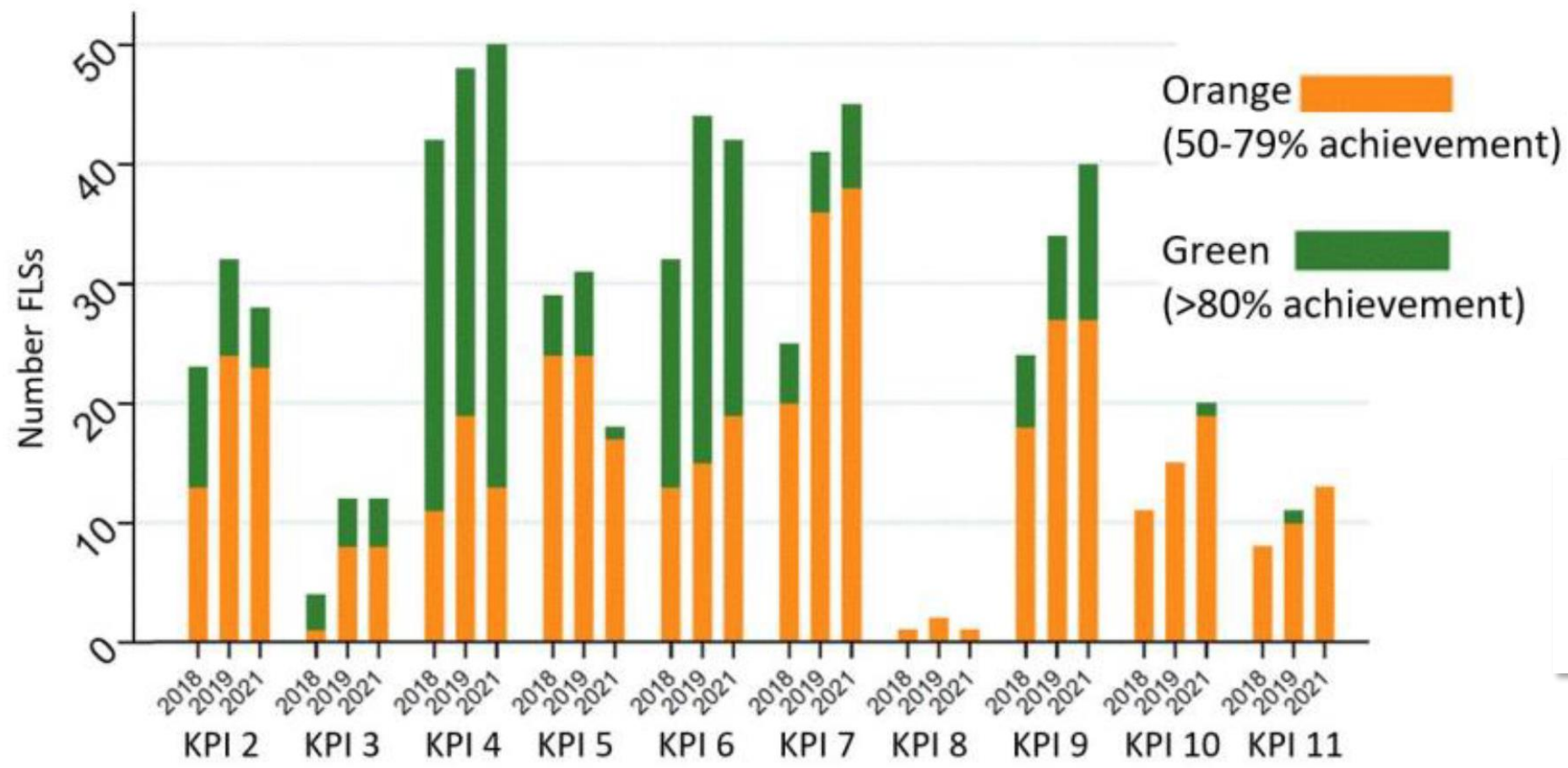


See fewer patients  
& improve

Evidence for the impact of implementing QI for patient benefit

NEED TO OPRIMIZE: implementing QI for FLS MODEL FIRST

# England and Wales FLSDB audit:



How many  
Extra fractures  
Avoided?

Figure 2: The number of services providing amber and green grades of performance in 2021 compared with 2019 and 2018.

# Challenge 4: **Capacity** – Become leaner

See more patients  
with fewer staff

Fully implemented Digital solutions

a) PATIENT pathway management

b) AI Identification of patients

Deliver Monitoring  
more efficiently

A) Evidence based DXA interval

B) Remote assessment

C) Primary care prescription data

D) Clear next steps in pathway

# Challenge 4: **Capacity** – Become leaner

See more patients  
with fewer staff

Deliver *Service Improvement*  
more efficiently

Fully implemented Digital solutions

a) PATIENT pathway management

b) AI Identification of patients

A) SEMI AUTOMATIC

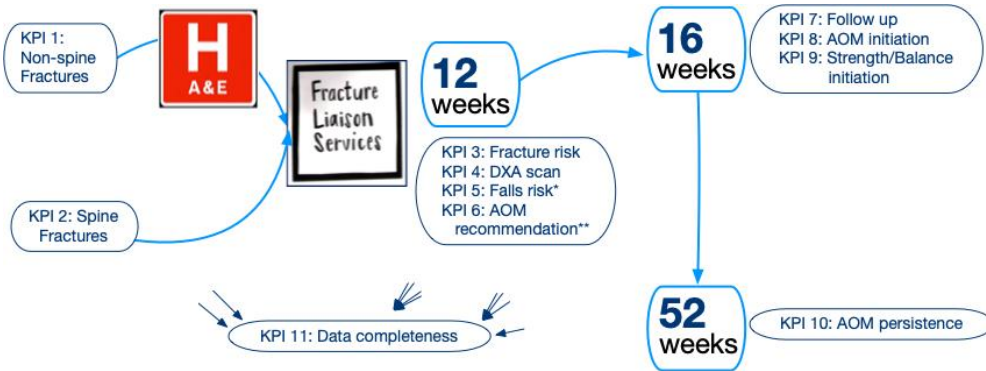
Patient level data

Performance charts and tables

B) Digital Resources / Workbooks

# Challenge 4: National patient level databases

## National FLS database



Royal College of Physicians  
Fracture Liaison Service Database  
Falls and Fragility Fracture Audit Programme (FFFAP)

2016  
2017  
2018  
2019  
2020  
2021  
2022

Select up to 8 services/regions to compare. Enter any part of the service name, address, town/city or postcode...

Compare services All services All regions

Copy CSV Print Show 1 entries

Region	Total records submitted	KPI 2 Cases identified	KPI 3 Spine fractures	KPI 4 Assessment within 90 days	KPI 5 DXA within 90 days	KPI 6 Falls risk assessment	KPI 7 Bone treatment	KPI 8 Strength & Balance by 16 weeks	KPI 9 16 week follow up	KPI 10 Treatment by 1st followup	KPI 11 1 year drug adherence
1. National averages	All 73615	39.1	20.9	66.7	30.6	61	55.8	5.6	24.7	28.5	18.8
2. England	70354	41.2	22.1	67.5	31.4	72.1	55.9	5.8	25.4	29.2	18.9
3. Wales	2034	21.8	11.8	65.2	22.7	62.1	57.1	3.9	13.6	10.2	24
4. Northern Ireland	1094	18	8.2	20.2	17	100	47.3	0	0	27.6	2.1
East Midlands	6334	32.6	7.1	82.4	31.5	30.1	61.9	0	10.5	13.3	0
East of England	7013	34	8.5	75	30.2	69.1	69.2	13.7	34.5	33.3	30.7
London	8160	31.7	23	61.4	33.6	66.7	52.4	12.1	22.7	24.7	16.6
North East	7996	59.5	23	60.2	22.5	71.2	41.6	4.4	13.1	28.7	27.1
North West	3676	23	15.3	52.7	23.8	87.8	39.1	4	7.7	11.1	9
South Central	9341	58.1	34.7	79.5	41.2	92.9	67.6	5	36.8	41.4	11.2
South East	4601	26	10.6	36.4	34.5	80.7	39.7	.7	10.3	19.8	14
South West	12666	61.5	43.9	65.5	37.6	82.6	57.2	4.5	39.3	39.8	25.9
West Midlands	7267	47.3	18.3	78.8	30.9	78.4	57.1	5.9	19.1	25	29.7
Yorkshire and The Humber	3228	55.6	64.3	64.2	10.8	46.5	61.3	2	12.9	13.7	11.1

Showing 1 to 14 of 14 entries Previous 1 Next

Home | Public Charts | Benchmarks | Resources | Support

Login

2022 Select up to 8 services/regions to compare. Enter any part of the service name, address, town/city or postcode...

Compare services All services All regions

Copy CSV Print

Show 100 entries

KPI 5

KPI 8 Strength

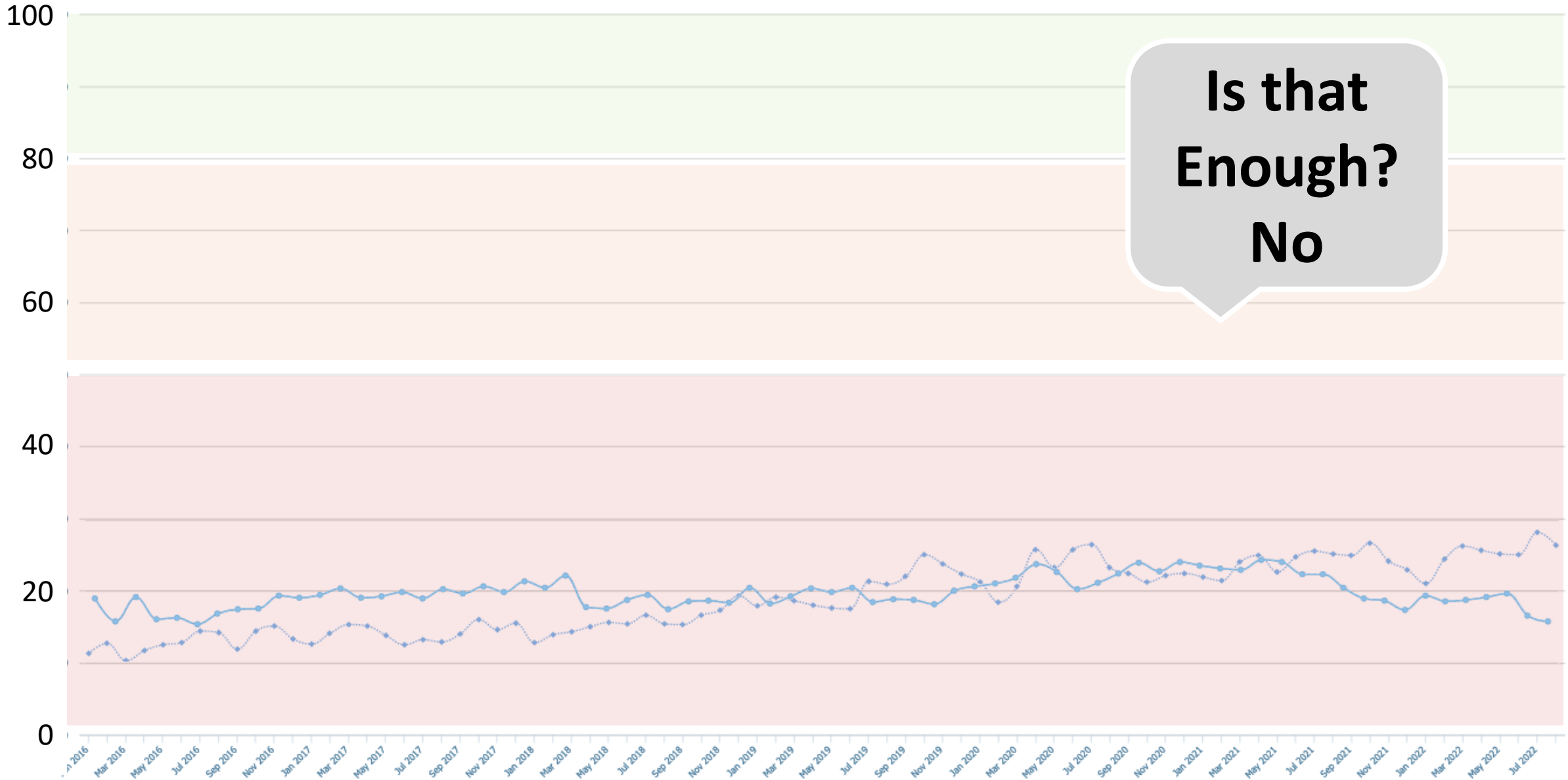


FLS Service/Unit	Unit Code	Total records submitted	KPI 2 Cases identified	KPI 3 Spine fractures	KPI 4 Assessment within 90 days	KPI 5 DXA within 90 days	KPI 6 Falls risk assessment	KPI 7 Bone treatment	KPI 8 Strength & Balance by 16 weeks	KPI 9 16 week follow up	KPI 10 Treatment by 1st followup	KPI 11 1 year drug adherence
Walsall Healthcare	WMH	720	44.7	9.6	32.4	36.3	95.8	33.8	.5	70.4	69.1	75.9
Airedale NHS Foundation Trust	RCF	574	38	19.2	96.9	9.3	98.8	34	1.7	48.2	61.3	72.3
University Hospital Llandough	LLD	544	20.5	3	97.1	33.3	62.4	49.3	0	.4	3.4	64.5
Sunderland Royal Hospital	SUN	941	49.5	37.9	96.6	39.9	80.4	58.2	.4	18.3	43.3	63.1
Bedford Hospital	BED	565	45	36.7	68.5	48.8	70.2	62.7	15.1	19	47.7	57.7
Cambridge University Hospitals NHS Foundation Trust FLS	ADD	1660	73.3	7.3	94.1	37	91.9	67.5	18.1	67.8	46.8	55.2
The Haywood Hospital Burslem Stoke on Trent	HAY	1354	37.4	41	54.9	47.2	92.4	46.4	1.1	39.7	42.9	54.5
The Hillingdon Hospitals NHS Foundation Trust	HIL	408	36.8	13.5	86.8	2.8	100	36	50	49.6	45.4	52
Barnet Hospital	BNT	494	26.6	19.4	82	56.4	91.6	51.8	2.1	64	45.2	50.9
Dorset County Hospital	WDH	1185	76.2	52.1	67.9	44.2	91.1	49.7	12.5	39.6	56.6	48
Poole Hospital NHS Foundation Trust	PGH	1843	38.7	6.1	18.5	20.9	61.2	43.4	7.1	17.1	26	47.6
Yeovil Hospital	YEO	1526	99.7	60.1	85.7	62.7	94.2	65.3	.3	83.2	66.4	46.3
The Ipswich Hospital NHS Trust	IPS	1645	69	10.1	83.2	54	91.5	51.2	14.9	46.9	58.2	45.7

Is that Enough?



Patients recommended anti-osteoporosis medication by FLS (%)

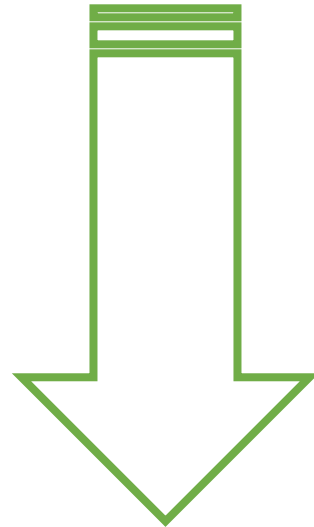


Days

◆ Patients recommended drug therapy who were reviewed within 4 months National %    ◆ Patients adherent to prescribed drug at 1yr National %

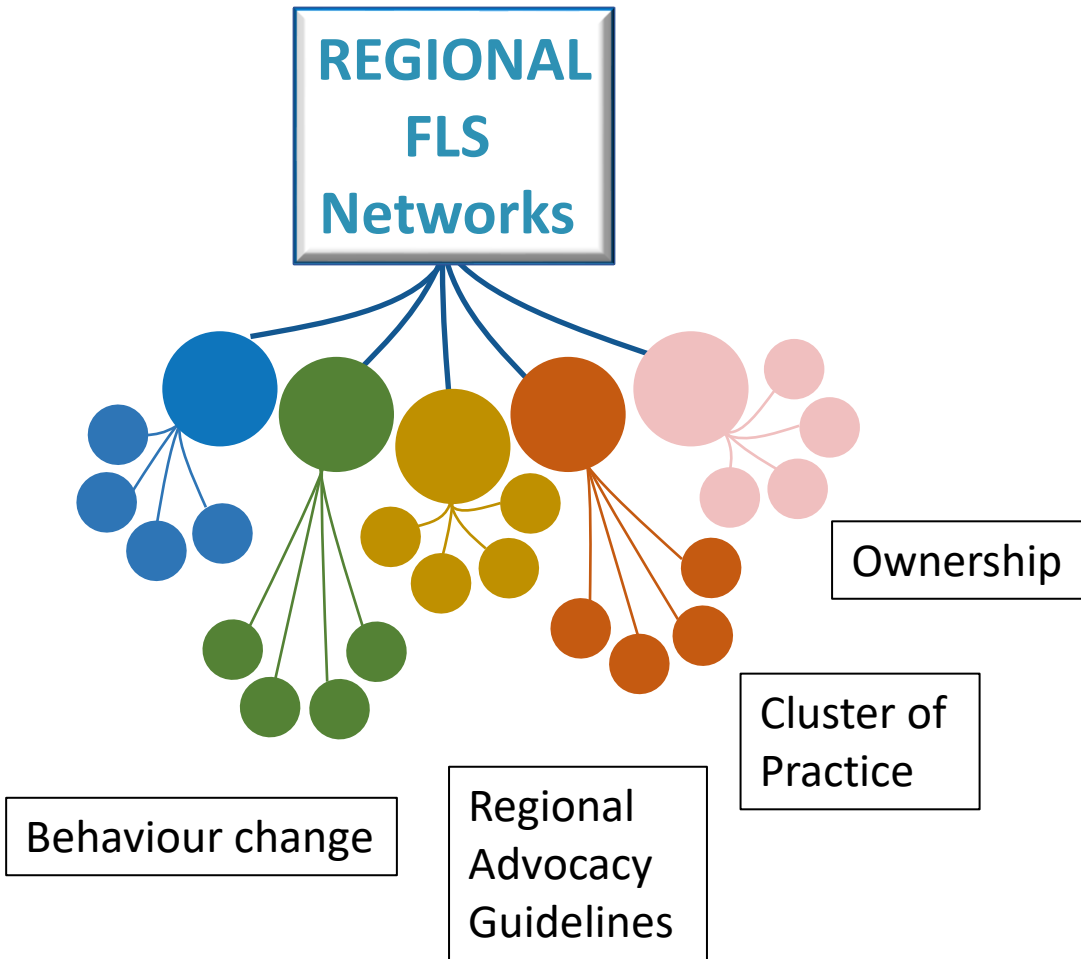
# Challenge 5: Local delivery of improvement

Take the FLS knowledge, experience, expertise in FLS, Monitoring, Service improvement



Deliver *local* service improvement

# Challenge 5: Local delivery of improvement



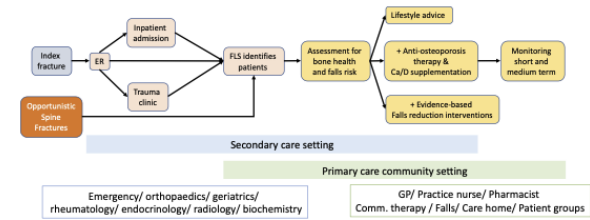
Mentors support FLSs  
Get started  
Get mapped  
Become more effective

Coaching calls

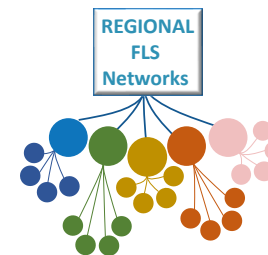
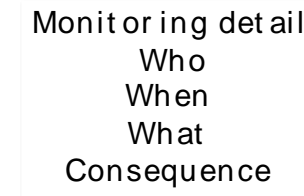
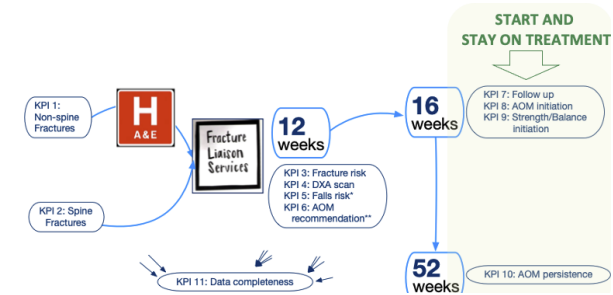
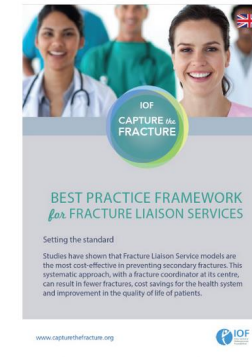
FLS <> FLS learn from each other

Digital platforms to support local activities

# Objectives



Download the Best Practice Framework and learn about the 13 globally-endorsed standards



Region	Total records submitted	KPI 2: Case identified	KPI 3: Spine fractures	KPI 4: DXA assessment	KPI 5: Falls risk	KPI 6: AOM recommendation	KPI 7: Fracture risk	KPI 8: DXA scan	KPI 9: Falls risk	KPI 10: AOM persistence	KPI 11: Strength/Balance initiation
1. National averages	All 73815	39.1	29.9	66.7	39.6	61	19.8	5.6	24.7	28.5	18.9
2. England	70354	41.0	33.0	67.5	38.6	71.1	20.9	5.8	26.4	29.2	18.8
3. Wales	2034	21.8	11.8	65.2	22.7	62.1	9.1	3.9	13.6	10.2	24
4. Northern Ireland	1094	19	8.2	26.2	11	100	47.3	0	0	27.6	2.3
East Midlands	6234	32.4	7.3	64.6	31.5	68.2	62.8	0	0	18.5	15.3
East of England	7013	39	8.5	75	30.2	69.1	69.2	13.7	34.5	33.3	30.3
London	8160	31.7	33	61.4	33.6	66.7	52.4	12.1	22.7	24.7	16.6
North East	7996	39.5	33	60.2	22.5	71.2	41.6	6.4	13.1	28.7	27.3
North West	3076	46	15.1	51.7	24.8	67.8	38.1	4	7.7	11.1	8.2
South Central	9341	38.1	24.1	79.5	41.2	60.9	67.6	5	36.8	41.4	11.3
South East	4601	29	10.0	36.8	24.5	60.7	39.7	7	19.3	19.8	14
South West	2164	41.1	24.0	61.4	33.6	69.6	37.2	4.4	39.3	39.8	20.8
West Midlands	7287	47.3	18.3	74.8	30.6	78.4	97.1	6.9	19.1	28	28.3
Yorkshire and The Humber	3228	55.0	34.3	64.2	18.9	65.5	61.3	2	12.9	13.7	11.1

## Challenges

1. Environment –volatile, uncertain, complex, ambiguous
2. Awareness – organisational / Patient level
3. Capability – monitoring / service improvement
4. Capacity – monitor more/ improve / leaner
5. Local FLS delivery – regional networks